



TECHNICAL SERVICE BULLETIN

Convertible Top Requires Extra Effort To Latch

24-2106

10 April 2024

Model:

Ford 2022-2023 Mustang

Issue: Some 2022-2023 Mustang convertible vehicles may exhibit a convertible top that requires extra effort to latch. This may be due to the convertible top assembly that is out of specification. To correct the condition, follow the Service Procedure replace the convertible top assembly.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2022-2023 Mustang Convertible
- Has a convertible top that requires extra effort to latch

Parts

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
GR3Z-76501B00-BC	1	1	1	Convertible Top Assembly

Claim Quantity refers to the total number of individual pieces required to repair the vehicle.

Package Order Quantity refers to the amount of the service part number package(s) required to repair the vehicle.

Number In Package refers to the number of individual pieces included in a service part number package.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2022-2023 Mustang Convertible: Replace The Convertible Top Assembly (Do Not Use With Any Other Labor Operations)	242106A	2.8 Hrs.

Repair/Claim Coding

Causal Part:	7652700
Condition Code:	01

Service Procedure

1. Replace the convertible top assembly. Refer to [WSM](#), Section 501-18 Convertible Top > Removal and Installation > Convertible Top Assembly.

NOTE: New convertible top materials are intended to be tight when first installed. Advise the customer that the convertible should remain closed and latched for a minimum of 3 weeks to optimize latching efforts. Opening the top during this time may extend this break-in period.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.