



Service Bulletin

Bulletin No.: 23-NA-066

Date: April, 2024

TECHNICAL

Subject: Malfunction Indicator Lamp (MIL) Illuminated - DTC P0402, P062D, P144E, P242B, P2459, and/or P2635 Set

Brand:	Model:	Model Year:		Vehicle Build Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500HD/ 3500HD	2024	2024	SOP	July 1, 2023	6.6L (L5P)	All
GMC	Sierra 2500HD/ 3500HD						

Involved Region or Country	North America, Israel, Palestine, Middle East
Condition	Some customers may comment on a MIL illuminated. During diagnosis, a technician may find one or more of the following DTCs set in the Engine Control Module (ECM): P0402 P062D P144E P242B P2459 P2635
Cause	This condition may be caused by a software anomaly.
Correction	Refer to N242438501. – If N242438501 has been closed, refer to Service Information.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

No parts are required for this repair.

Version	5
Modified	Released March 11, 2023 Revised June 09, 2023 - Removed Software Anomaly information, Added Additional DTCs to bulletin, Added New Service Procedure section and Added New Labor to Warranty Information section. Revised July 27, 2023 - Updated the third Dash Line under the Service Procedure to Remove P2459. Revised December 15, 2023 - Added SOP to July 1 to Vehicle Build Date Breakpoint. Revised April 16, 2024 - Removed ECM Programing Information and added to Refer to N242438501 in Correction section.

