



Technical Service Bulletin

91 ConBox: Wireless Audi Smartphone Interface (CarPlay / AndroidAuto) inop

91 24 00 2073333/4 April 15, 2024. Supersedes Technical Service Bulletin Group 91 number 24-95 dated April 4, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7, SQ7, Q8, SQ8, and RS Q8	2023 - 2024	All	Not Applicable
A4, A4 allroad, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, SQ8 Sportback e-tron	2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Header</i> (added Q5)
3	04/04/2024	Revised <i>Service</i> (added additional steps) Revised <i>Warranty</i> (updated labor ops)
2	02/22/2024	Revised <i>Service</i> (added bus sleep cycle)

Customer states:

- The Audi Smartphone Interface [ASI] (Apple CarPlay [ACP] / AndroidAuto [AA]) cannot be paired to the phone wirelessly.
- The phone tiles under the ASI menu are grayed out (see Figure 1).



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Figure 1: wASI connections grayed out.

- When using a wired ASI connection, the system works as expected.
- The 5GHz Wi-Fi network is not broadcast by the vehicle.

Workshop findings:

- No Relevant DTCs are stored.

Technical Background

The wireless Audi Smartphone Interface requires the 5GHz Wi-Fi network in the vehicle to communicate and stream its content from the phone to the MMI.

Due to a configuration issue, the 5GHz Wi-Fi may not be available in some vehicles, preventing wASI from functioning.

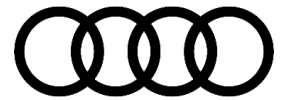
A wired Audi Smartphone Interface connection is not affected by this issue.

Production Solution

Not applicable.

Service

1. Please execute the “*Check control module configuration*” test plan under Guided Functions for the Emergency Call Module and Communication Unit (ConBox) -J949- (address word 0075).



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2. Delete all Audi Smartphone Interface (ASI) connections from the vehicle.
3. After a bus sleep cycle, the correct functionality should be reestablished.

NOTICE

Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 Up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9145		
Damage Code:	AC39		
Diagnostic Time:	GFF	0150 0010	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol (Max 75 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2073333/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073333**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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