

WPQ7 Workshop Campaign - Replacing Front Left and Right Backrest Covers and Headrest Covers

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ID Number	WPQ7
Models	911 Dakar (992)
Model Years	2023 - 2024
VIN List	Attached
Number of Affected Vehicles	11
Issue Description	<p>Due to an allocation error on the parts list, full bucket seats with Shadegreen decorative seam color, instead of the ordered individual decorative seam color, were installed on the affected vehicles.</p> <p>To ensure customer satisfaction, the full bucket seat backrest and headrest covers must therefore be replaced by the version ordered by the customer.</p>
What should Porsche Centers do?	<p>Please arrange for this measure to be carried out as soon as possible on affected vehicles.</p> <p>As of the time of this posting (4/8/24) the remedy is now available.</p> <p>Parts can be ordered via PPL as normal.</p>
TI Number	No. 193-23
Customer Notification	To be posted at a later date.

Warranty processing

Validity:

This workshop campaign will be carried out up to February 7th, 2029 and will be closed on that date. Please note that warranty claims can only be processed up to this date.

Scope 1:

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Damage Code	WPQ7 66 000
Repair Code	2
Labor time	506 TU

Please enter the campaign carried out in the Warranty and Maintenance logbook for the vehicle.

Customer mobility

If requested, mobility for the affected customer can be ensured by offering a suitable replacement transport. Please invoice this additional service via WWS with the campaign scope.

Attachments

1. [VIN_List_Report_WPQ7_2024-04-08_V2.xlsx](#)