

WPQ1 Workshop Campaign - Checking top door hinges (body side) and reworking if necessary

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ID Number	WPQ1
Models	911 (992)
Model Years	2023
VIN List	Attached
Number of Affected Vehicles	90
Issue Description	<p>Due to a supplier error, there is the possibility that door hinges (on the body side) with a reduced bore depth for receiving the door hinges (on the door side) have been installed at the top of the affected vehicles.</p> <p>This can lead to incorrect gap dimensions between the door and the vehicle body.</p> <p>For this reason, the door hinges (on the body side) on the upper left and right must be checked and reworked if necessary.</p>
What should Porsche Centers do?	<p>Please arrange for this measure to be carried out as soon as possible on affected vehicles.</p> <p>As of the time of this posting (4/8/24) the remedy is now available.</p> <p>Parts can be ordered via PPL as normal.</p>
TI Number	No. 164-23
Customer Notification	To be posted at a later date.

Required parts

Part number	Designation	Quantity/vehicle	Parts return*
PAF008485	M6 x 12 hexagon-head bolt	4 pieces	No

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or

Only for vehicles with the following equipment: RS version (M-No. E1T)

N 10759101	M6 x 12 hexagon-head bolt	4 pieces	No
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Additional material required (only for scope 3-6):

WPQ10000001**	Consumables	1 piece
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*The parts must be stored until such time as the related warranty or campaign claim has been credited. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the remanufactured parts process or be scrapped.

**For warranty processing, the part number WPQ10000001 with the designation "Consumables" can be invoiced as an additional part in the warranty claim. Maximum cost: \$2.17

Required tools

Procurement of WPQ1 "Tool Set" action tool

In order to be able to check and rework the door hinges (on body side), a special test pin and special drill are required. These can be obtained in a tool set from the TKR Automotive GmbH online shop.

One tool set is provided for each affected Porsche Center. Therefore, only one tool set may be ordered for each affected Porsche Center.

The link for the online shop is:

<https://www.tkr-connector.com>

Part number	Designation	Quantity/vehicle
WPQ10000002*	Tool set	1 piece (for warranty invoicing only)
WPQ10000003**	Shipping costs	1 piece (for warranty invoicing only)

*In each Porsche Center, the tool set must only be invoiced once for the first vehicle during warranty processing. For warranty processing, the part number WPQ10000002 with the designation "tool set" can be invoiced as an additional part in the warranty claim. Amount \$50.61.

**The shipping costs must only be invoiced once for the first vehicle during warranty processing by specifying part number WPQ10000003 with the designation "Shipping costs" as an additional part and using the amount as per invoice. Please document a copy of the invoice for this in the warranty claim. Only the part and labor time need to be invoiced in the warranty claim for all other vehicles.

Only the required material and labor time need to be invoiced in the campaign claim for the remaining vehicles on which work is carried out as part of this campaign in the Porsche Center.

Please read the following information about processing the campaign:

- If the tool set was ordered on account, the invoice to TKR Automotive GmbH must be paid within the 14-day payment period.

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- Document a copy of the invoice in the warranty claim.

Warranty processing

Validity:

This workshop campaign will be carried out up to April 4th, 2029 and will be closed on that date.

Please note that warranty claims can only be processed up to this date.

Scope 1 - 2: Checking top door hinges (on body side) at the right and left

Damage Code	WPQ1 66 000
Repair Code	1
Labor time	110 TU

Scope 3 - 4: Checking top door hinges (body side) at right and left and reworking on one side

Damage Code	WPQ1 66 000
Repair Code	1
Labor time	146 TU

Scope 4 - 6: Checking top door hinges (body side) at right and left and reworking both sides

Damage Code	WPQ1 66 000
Repair Code	1
Labor time	182 TU

Please enter the campaign carried out in the Warranty and Maintenance booklet for the vehicle.

Customer mobility

If requested, mobility for the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service via WWS with the campaign scope.

Attachments

1. [VIN_List_Report_WPQ1_2024-04-08_V2.xlsx](#)