

# V O L V O

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title Vibration/shudder while braking		Ref. No. TJ 36202.2.1	
Issuer (Dept.) Technical Service		Issue Date 4/19/24	Status Date 5/2/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA, LLC	Function Group 5115	
Function Description Brake pad; brake pad kit		Page Page 1 of 3	

### Attachment

File Name	File Size
How to identify new pads.png	1.0009 MB

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

If the customer experiences vibration/shudder while braking, please follow advice under Service. (This symptom may be felt in the steering wheel / brake pedal / car body / seats.)

### CSC Customer Symptom Codes

Code	Description
V3	Brake pedal/Pulsations
V4	Brakes/Vibration/shudder/While braking

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2023		-	201835-202318
225							2019-2023		-	201817-202318
227							2019-2023		-	201846-202318
234							2017-2017		-	201617-202318
235							2017-2023		-	201624-202318
236							2017-2023		-	201646-202318
238							2018-2023		-	201646-202318
246							2018-2023		-	201717-202318
256							2016-2023		-	201505-202318

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### **SERVICE:**

If rotors are being replaced due to this concern, verify the latest pad part # - please see attached picture. If the pad part # is different than the attached picture, proceed with replacement of the front brake pads according to VIDA.

### **Warranty claim info:**

To get warranty claim accepted for the labor part described in this TJ, please use following data:  
Failing Part : Front brake pad.

VST OP number: Refer to VIDA

Note that the TJ number must be stated in repair order text!

### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 5115.

**To view TJ attachment continue to next page. This TJ has one attachment.**

## How to identify if you have the updated pads



Pad box part number 32373125 (18")

You will see 32301361 (This is the updated pad)



Pad box part number 32373348 (16"-17")

You will see 32301392 (This is the updated pad)