



Service Bulletin

File In Section: 08 - Body and Accessories

Bulletin No.: 01-08-46-008B

Date: September, 2002



INFORMATION

Subject: Information on Upgrading Factory Installed OnStar® Generation 2.0 Equipped Vehicles to Generation 2.6

Models: 2000 Buick LeSabre, Park Avenue
2000 Cadillac Catera, DeVille, Eldorado, Seville
2000 Chevrolet Venture
2000 Oldsmobile Silhouette
2000 Pontiac Bonneville, Montana
2001 Pontiac Aztek (Built Prior to VIN Breakpoint S525890)
2000 Chevrolet Blazer, Suburban, Tahoe
2000 GMC Envoy, Yukon, Yukon XL
2000 Oldsmobile Bravada
with Factory Installed OnStar®

This bulletin is being revised to correct the Parts Information for the Chevrolet Venture. Please discard Corporate Bulletin Number 01-08-46-008A (Section 08 — Body and Accessories).

This bulletin is being issued to inform dealership service personnel of the appropriate procedure to follow should owners of the above listed vehicles request an upgrade of their existing hardware to take advantage of new services being offered by OnStar® (Personal Calling® and Virtual Advisor®). Retrofit the customer's vehicle with the OnStar® Generation 2.6 Kit using the service procedure and part numbers listed below.

Important: OnStar® Personal Calling is not available in all markets. Please verify availability of OnStar® Personal Calling in your market by calling 1-888-4OnStar.

Service Procedure

Important: For customers who desire to have the upgrade, please advise them before performing the procedure below that the upgrade is not covered under the new vehicle's warranty. All costs associated with this upgrade are the responsibility of the customer.

Important: Only the vehicles specified in the bulletin are capable of receiving the upgrade. Do not attempt to perform the upgrade on any vehicle other than those specified.

1. Replace the vehicle interface unit (VIU) with a Generation 2.6 VIU. Refer to the Vehicle Interface Unit Replacement procedure in the Cellular Communications sub-section of the appropriate Service Manual.

Important: Failure to update the customer's account with the OnStar® call center will result in OnStar® being unable to deliver services.

2. Reconfigure the customer's account with the OnStar® call center.
3. Remove and discard the customer's OnStar® owner's information guide and replace it with the information manual enclosed with the kit.

4. Complete the SSA form with the customer.
5. Complete the customer information card and enclose it with the returned Generation 2.0 unit.
6. Return the old Generation 2.0 VIU, utilizing the enclosed prepaid return label.

Parts Information

Part Number	Usage
12207538	Buick Park Avenue Chevrolet Blazer GMC Envoy Oldsmobile Bravada
12207519	Chevrolet Suburban, Tahoe GMC Yukon, Yukon XL
12207529	Buick LeSabre Cadillac DeVille, Eldorado, Seville
12207498	Cadillac Catera Chevrolet Venture Oldsmobile Silhouette Pontiac Aztek, Montana

Parts are currently available from Autocraft Electronics. Contact Autocraft Electronics at 1-800-336-3998. A purchase order will be required to receive the part.

Important: All costs associated with this upgrade are the responsibility of the customer. Listed below are the suggested labor times.

Labor Operation	Make/Model	Labor Time
R5140	Chevrolet Blazer GMC Envoy Oldsmobile Bravada	0.6 hr
R5140	Buick LeSabre, Park Avenue Pontiac Bonneville	0.5 hr
R5140	Pontiac Aztek Cadillac Catera	0.7 hr
R5140	Chevrolet Venture Oldsmobile Silhouette Pontiac Montana	0.8 hr
R5140	Cadillac DeVille, Eldorado, Seville	0.8 hr
R5140	Chevrolet Suburban, Tahoe GMC Yukon, Yukon XL	1.1 hrs

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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