



Service Bulletin

File in Section: -

Bulletin No.: PIT4632C

Date: February, 2012

PRELIMINARY INFORMATION

Subject: Click Or Clunk Noise From The Steering Column When Turning

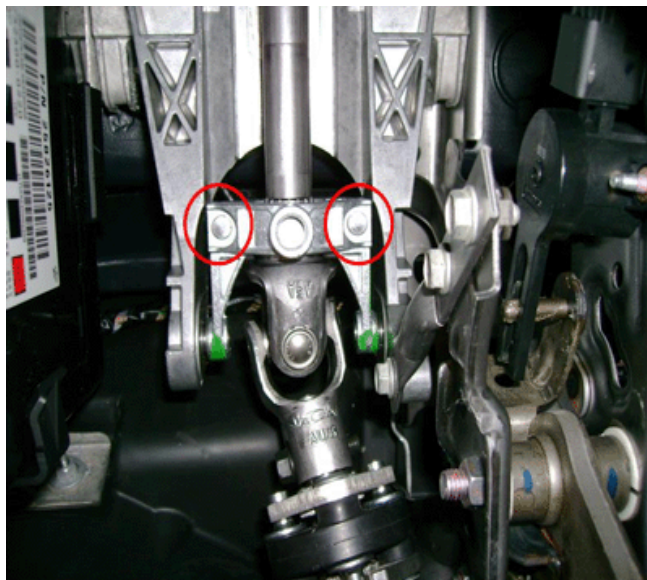
Models: 2008 - 2009 Buick Enclave
2009 Chevrolet Traverse
2007 - 2009 GMC Acadia
2007 - 2009 Saturn Outlook
With RPO N37

This PI was superseded to update the removal of model years. Please discard PIT4632B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment on a clunk or click noise from the steering column area when turning the steering wheel. This concern may be duplicated by turning the steering wheel back and forth.



2106249

This may be caused by a loose rivet on the lower steering column support bearing cap. See picture above.

Recommendation/Instructions:

Inspect the lower steering column support bearing bracket for a loose rivet. If a loose rivet is found, it will be necessary to replace the steering column.

If there are no rivets on the lower steering column support bearing cap it has a newer column, follow normal diagnostics.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.