

SB-1003365-9941

File In Section: Service Bulletin

Bulletin No.: PIT4632A

Date: February, 2010

PRELIMINARY INFORMATION

Subject: Click or Clunk Noise From The Steering Column When Turning

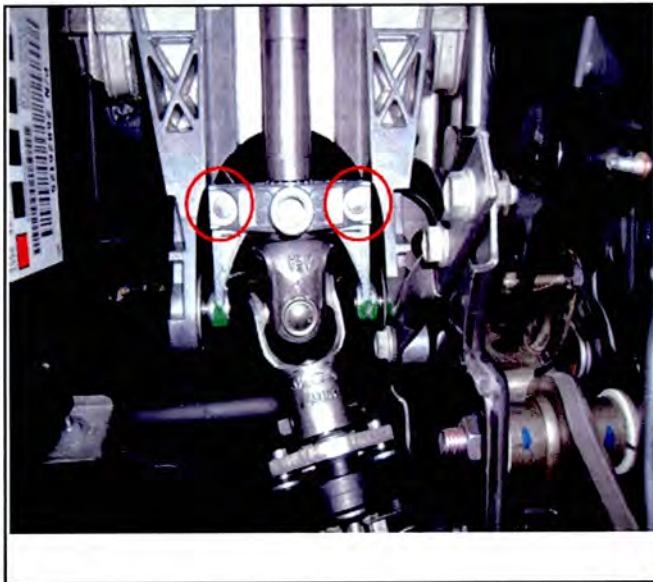
Models: 2008-2010 Buick Enclave
2009-2010 Chevrolet Traverse
2007-2010 GMC Acadia
2007-2010 Saturn Outlook
With RPO N37

This PI was superseded to update the models and model years. Please discard PIT4632.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment on a clunk or click noise from the steering column area when turning the steering wheel. This concern may be duplicated by turning the steering wheel back and forth.



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This may be caused by a loose rivet on the lower steering column support bearing cap. See picture above.

Recommendation/Instructions:

Inspect the lower steering column support bearing bracket for a loose rivet. If a loose rivet is found, it will be necessary to replace the steering column.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.