



Service Bulletin

File in Section: -

Bulletin No.: PIT4893B

Date: March, 2012

PRELIMINARY INFORMATION

Subject: Door Lock Actuators Inoperative - Passive Entry And/Or Button Press

Models: 2010 - 2012 Buick Lacrosse
2011 - 2012 Buick Regal
2010 - 2012 Cadillac SRX
2010 - 2012 Chevrolet Camaro
2010 - 2012 Chevrolet Equinox
2010 - 2012 GMC Terrain

This PI was superseded to update model and model years. Please discard PIT4893A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment that the door lock actuators are inoperative intermittently. This may be caused by an excessive use of the key fob button or door lock/unlock switch. If the lock or unlock button/switch is pressed several times, repeatedly within 45 seconds, the door lock actuators will temporarily become inoperative.

Recommendation/Instructions:

To correct the temporarily inoperative state, it will be necessary to wait up to 15 seconds (depending on the number of times the button/switch was pressed), without depressing the lock/unlock button/switch. This will allow the system to regain functionality. This is design intent to prevent premature wear to the door lock actuators. This is a normal operating characteristic and no repairs are recommended for this concern.

ADDITIONAL SI KEYWORDS:

RKE

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.