SB-10044206-6552



Technical Service Bulletin

	GROUP	NUMBER	
	CAMPAIGN	12-01-012	
	DATE	MODEL(S)	
	APRIL 2012	AZERA (HG)	
_			_

SUBJECT

AZERA (HG) ELECTRIC POWER STEERING (EPS) SOFTWARE UPDATE (SERVICE CAMPAIGN TK7)

* IMPORTANT

*** Dealer Stock and Retail Vehicles ***

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description: The following procedure describes how to update the Electric Power Steering (EPS) software for some 2012MY Azera (HG) vehicles.



* NOTE

- Service procedure below describes both AUTO and MANUAL modes.
- AUTO mode will check the system ROM ID. If the update has already been completed, a message will be displayed and no further repair is necessary. See ROM ID table below.
- Only perform MANUAL mode if AUTO mode fails.

Applicable Vehicles:

Azeras (HG) produced from SOP through 4/2/12

Warranty Information:

Model Op Code		Operation	Op Time
HG	20C024R0	EPS ECU Upgrade	0.3 M/H

* NOTE

Submit claim on Campaign Claim Entry Screen.

ROM ID Information Table:

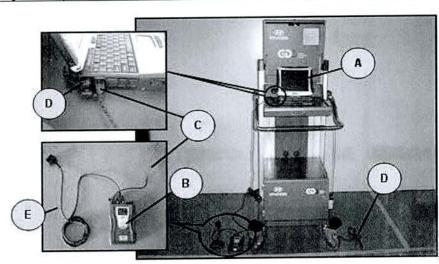
	STR'G Column & U-joint ASS'Y	ROM ID	
Model		Previous	New
AZERA (HG)	56310-3V760 56310-3V850	4HGG1109 4HGH1112	4HGJ1203

SERVICE PROCEDURE:

* CAUTIONS USING GDS

- Make sure the vehicle's battery has reasonable charge. If the vehicle has been in storage for several days, run the engine to ensure an adequate battery charge state for reliable update results.
- Turn off all lamps (Do not leave head lamp switch in auto mode) and all accessories (including heater, A/C, blower, radio, seat warmer, defroster, etc.) to prevent battery discharge during the update.
- 3. Perform update with the ignition switch in the ON position.
- 4. Be careful not to disconnect any cables connected to the vehicle or scan tool during the update.
- 5. Do not start the engine during update.
- 6. Do not turn off the ignition switch during update.

Global Diagnostic System (GDS) Installation Procedure



A: GDS (Global Diagnostic System) / B: VCI (Vehicle Communication Interface) / C: USB (Universal Serial Bus) cable / D: Power supply cable / E: DLC cable

TSB #: 12-01-012 Page 2 of 9

1. Connect the power supply cable to the GDS.

* NOTE

If attempting to perform the update with the power supply cable disconnected from the GDS, make certain the GDS is sufficiently charged for the update. If not, the update may fail in progress. Therefore, it is strongly recommended to connect the power supply cable to the diagnostic terminal during the update procedure.

2. Connect the USB cable between the VCI and the GDS.

* NOTE

When performing the update using the GDS, wireless communication between the VCI and the GDS is NOT available. Therefore, be sure to connect the USB cable between the VCI and the GDS.

- 3. Connect the 16-pin DLC cable from the VCI into the vehicle's 16-pin connector under the driver side instrument panel.
- 4. Turn on the VCI and GDS with the ignition ON.

* NOTE

Do not start the engine. For push-button start vehicles, without depressing the brake pedal, turn the ignition ON by pressing the start button twice.

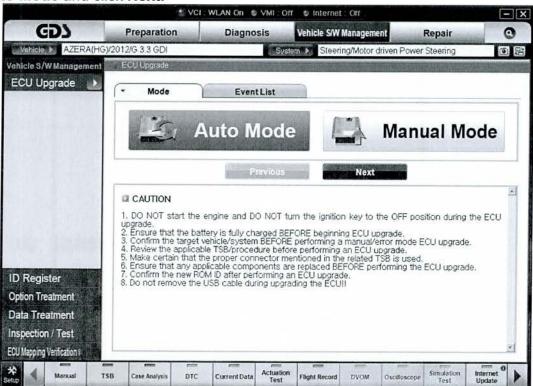
AUTOMATIC UPDATE PROCEDURE USING GDS:

- 1. Choose VIN or ECU Upgrade on the initial screen.
- 2. Enter the vehicle information by pressing the VIN **Auto Detect** button, entering the vehicle's VIN or selecting the vehicle model, model year, engine/fuel type and **EPS (MDPS)** as the system and then click **OK**.

TSB #: 12-01-012 Page 3 of 9

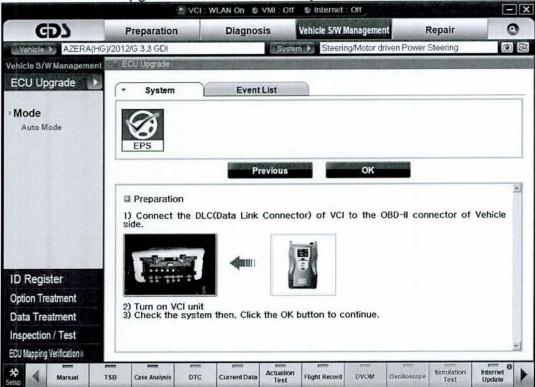


- 3. Select ECU Upgrade on the initial screen after entering the vehicle information.
- 4. Select Auto Mode and click Next.

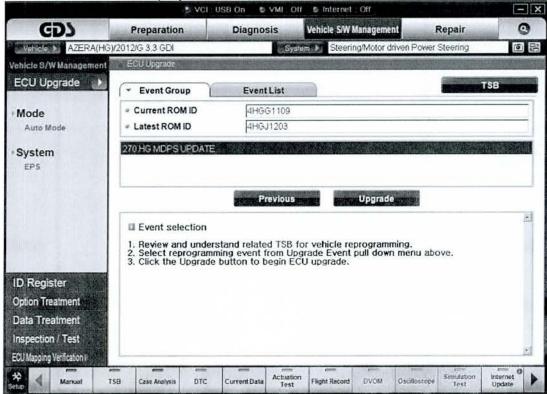


TSB #: 12-01-012 Page 4 of 9

5. Select EPS in the left ECU Upgrade column. Read Preparation and click OK.



- 6. The GDS will read the vehicle's ROM ID.
- 7. After the Current ROM ID is displayed, select "270.HG MDPS UPDATE" and click Upgrade.



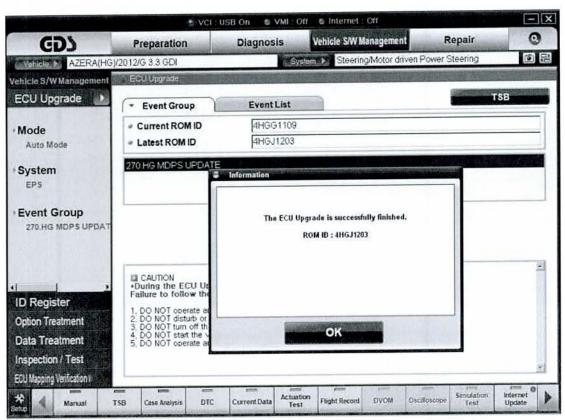
TSB #: 12-01-012 Page 5 of 9

8. The vehicle battery voltage is checked to make sure it is at least 12 volts to ensure reliable upgrade results. Click **OK** if the results indicate **Voltage is OK**.

* NOTE

If voltage is below 12 volts, click Cancel and then run the engine to ensure adequate battery charge state for reliable update results.

- 9. Upgrade will begin and the progress of the upgrade will appear on the bar graph.
- 10. Upgrade will occur until 100% is reached on the bar graph. Turn the ignition OFF for 10 seconds, place it back in the ON position and then click **OK** to continue.
- 11. Click **OK** on the final screen, which indicates the update is complete.



- 12. Check if any incidental **Diagnostic Trouble Codes (DTCs)** has been created by the upgrade and clear the DTCs present.
- 13. Start the engine and turn the steering wheel to confirm proper operation of the steering system.

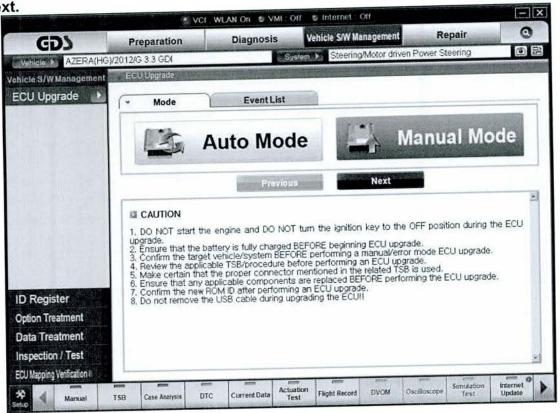
TSB #: 12-01-012 Page 6 of 9

MANUAL UPDATE PROCEDURE USING GDS:

* CAUTION

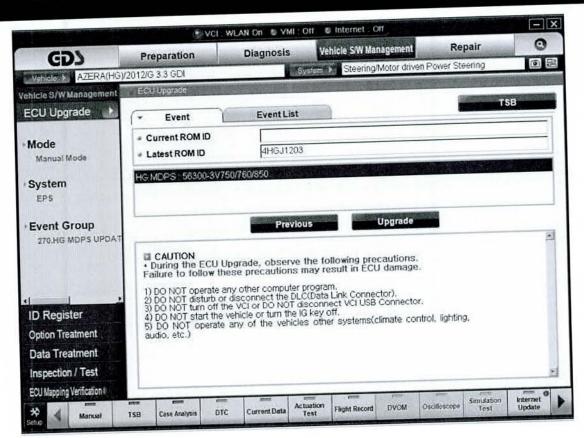
- MANUAL mode update should be performed only when the AUTO mode update fails.
- If AUTO mode update fails, turn the ignition OFF for about 10 seconds, turn it be ON again to reset the control unit before performing the MANUAL update.

1. Within the ECU Upgrade screen, select Manual Mode, then EPS in the left ECU Upgrade column and click Next.



2. Select upgrade event #270. HG MDPS UPDATE. Select HG MDPS: 56300-3V750/760/850 and click Upgrade.

TSB #: 12-01-012 Page 7 of 9



Enter the appropriate password from the below table then click OK.

MENU	PASSWORD	
	3850	
HG MDPS: 56300-3V750/760/850	3830	

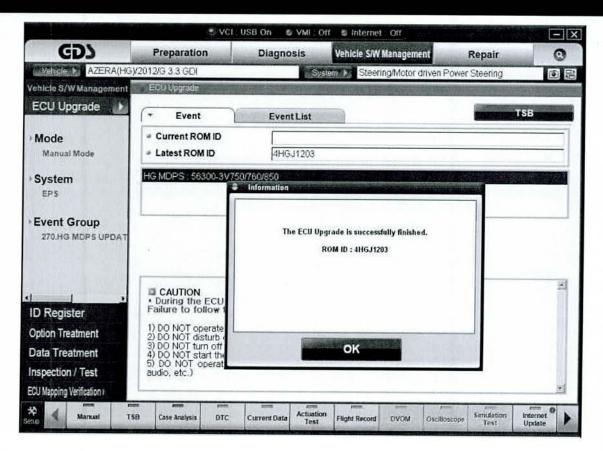
4. The vehicle battery voltage is checked to make sure it is at least 12 volts to ensure reliable upgrade results. Click **OK** if the results indicate **Voltage is OK**.

* NOTE

If voltage is below 12V, click **Cancel** and then run the engine to ensure an adequate battery charge state for reliable update results.

- 5. The update will begin and the progress of the update will appear on the bar graph.
- The update will proceed until 100% is reached on the bar graph. Turn the ignition OFF for 10 seconds, place it back in the ON position and then click OK to continue.
- 7. Click **OK** on the final screen, which indicates update is complete.

TSB #: 12-01-012



- 8. Check if any incidental **Diagnostic Trouble Codes (DTCs)** have been created by the update and clear the **DTCs** present.
- 9. Start the engine and turn the steering wheel to confirm proper operation of the steering system.