

HYBRID—DTC P0A0A AND STOP SAFELY NOW MESSAGE—BUILT ON OR BEFORE 12/31/2010	TSB 12-5-14
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FORD:
2010-2011 Fusion

MERCURY:
2010-2011 Milan

LINCOLN:
2011 MKZ

The article supersedes TSB 12-1-18 to update the Issue Statement, Service Procedure and Service Labor Time Standards.

PART NUMBER	PART NAME
CE5Z-14A411-A	Hybrid Overlay Harness

ISSUE

Some 2010-2011 Fusion, Milan and 2011 MKZ Hybrid vehicles built on or before 12/31/2010 may exhibit the red triangle on and stop safely now message, and/or no start condition with diagnostic trouble code (DTC) P0A0A (High Voltage System Interlock Circuit).

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

ACTION

Follow the Service Procedure to correct the concern

SERVICE PROCEDURE

Install the Hybrid Overlay Harness kit to replace intermittently open wire sections of the high voltage (HV) cable interlock circuit.

Do not attempt to identify and repair the suspect area with conventional electrical wire or simply by splicing. The Hybrid Overlay Harness kit contains a special high flexibility wire with added length to better accommodate engine/transaxle movement. No materials or repair procedures should be used other than those included in the kit.

OPERATION	DESCRIPTION	TIME
120514A	2010-2011 Fusion, Milan 2011 MKZ Hybrid: Install Service Kit (Do Not Use With Any Other Labor Operations)	1.4 Hrs.

DEALER CODING

BASIC PART NO.
14300

CONDITION CODE
28

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.