

File in Section:

Bulletin No.: PIT4547F

Date: June, 2012

PRELIMINARY INFORMATION

Subject: Second And/Or Third Row Bench Seat Center Belt Buckle Plastic Is Cracked

Models: 2008 - 2012 Buick Enclave

2009 - 2012 Chevrolet Traverse

2007 - 2012 GMC Acadia 2007 - 2010 Saturn Outlook

This PI was superseded to update model and model years. Please discard PIT4547E.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some dealers are finding the second and/or third row bench seat center seat belt buckles have a crack in the plastic cover on the buckle side. It has been found that this could happen if the second or third row bench seat is folded flat and the seat belt is still buckled.

Recommendation/Instructions:

During a PDI inspection please ensure that the second and third row bench seat, center seat belt buckles are unbuckled so the seat belt will not become cracked when a demonstration of the seat function is performed. Additionally, if your customer has a seat belt buckle that is found cracked, Inform the customer of the possibility of the crack developing as a result of the center belt being buckled when the seat is folded flat.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.