



Product Update: Roof Molding Is Loose

BACKGROUND

In high winds, the roof molding may lift in the middle, allowing either its front or rear retention clip to come loose.

CLIENT NOTIFICATION

All owners of affected vehicles will be sent a notification of this product update. An example of the client notification is at the end of this service bulletin.

Do an **iN VIN status inquiry** to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. These vehicles must be repaired before they are sold.

CORRECTIVE ACTION

Apply Konishi Bond adhesive to the front and rear retaining pins on the body. If a roof molding is damaged or missing, install a new one.

PARTS INFORMATION

Left Side Roof Molding: P/N 74316-TL0-E00
 Right Side Roof Molding: P/N 74306-TL0-E00

REQUIRED MATERIALS

Konishi Bond: P/N 08713-0008
 (one tube will repair about six vehicles)

WARRANTY CLAIM INFORMATION

Operation Number: 8140B2

Flat Rate Time: 0.3 hour

Failed Part: P/N 74306-TL0-G01

Defect Code: 5NR00

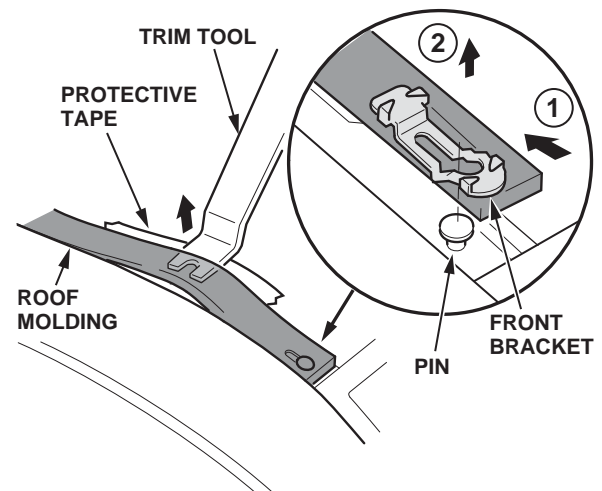
Symptom Code: S0500

Skill Level: Repair Technician

NOTE: Do not submit the Konishi Bond as a replacement part. Please submit under materials. Since one tube of Konishi Bond repairs six vehicles, the cost of the material should equal 1/6 of the dealer net cost.

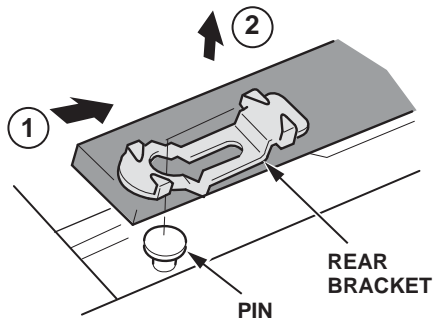
REPAIR PROCEDURE

1. Apply protective tape to the body.
1. Using the appropriate trim tool, slide the roof molding rearward to release the front bracket from the pin and pull up on the front portion of the molding.



2. Inspect the front bracket.
 - If the bracket comes off the roof molding or the molding is damaged, remove the molding and go to step 6 to install a new roof molding.
 - If the bracket is OK, go to step 4.

- At the rear of the molding, pull up and release the rear bracket from the pin.



- Inspect the rear bracket.
 - If the bracket comes off the roof molding or the molding is damaged, remove the molding and go to step 6 to install a new roof molding.
 - If the bracket is OK, go to step 6.
- Clean the roof molding and the front and rear pins on the body using a shop towel dampened in water.

NOTE: Do not use any chemical cleaner as it may damage the paint.

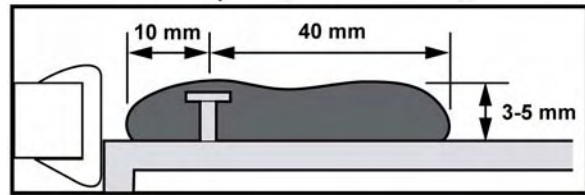


- Apply a 50 mm bead of Konishi Bond to the front and rear pins as shown until the pins on the body are completely covered.

FRONT PIN

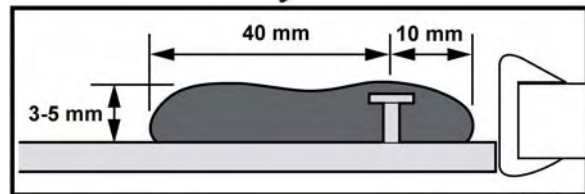
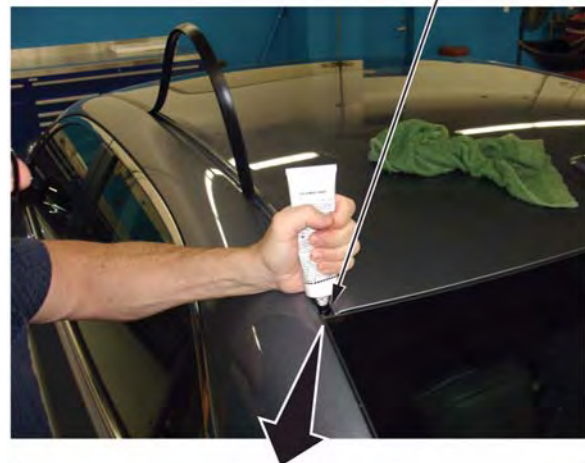


PIN LOCATION



REAR PIN

PIN LOCATION



7. Reinstall the old roof molding or install the new roof molding immediately after applying the Konishi Bond.

NOTE: The Konishi Bond adhesive can skin within seconds of exposure to air. Apply the roof molding immediately after applying the adhesive to ensure proper adhesion

8. Repeat steps 1 thru 8 for the other roof molding.

Example of Client Letter

May 2012

Product Update: Roof Molding Is Loose

Dear TSX Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

What is the reason for this notice?

On some 2009–10 TSX vehicles, a manufacturing problem with the roof molding may allow the molding to come loose.

What should you do?

Call any authorized Acura dealer and make an appointment to have your vehicle inspected. The dealer will replace or repair the roof moldings. This work will be done free of charge. Please plan to leave your vehicle for a full day to allow the dealer flexibility in scheduling.

Lessor information.

If you are the vehicle lessor receiving this product update notice, please forward a copy to the lessee

If you have questions

If you have any questions about this notice, or need help contacting an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. You can also locate a dealer online at Acura.com.

We apologize for any inconvenience this product update may cause you. Our goal is to ensure that your vehicle continues to be as reliable and enjoyable as possible.

Sincerely,

**American Honda Motor Co., Inc.
Acura Automobile Division**