



ISSUE '2' CHANGES ARE HIGHLIGHTED IN GRAY

**SECTION: 501**

**Front Door Exterior Handle Sticking in the Open Position**

**AFFECTED VEHICLE RANGE:**

XF (X250)

**VIN:** R00001 - S23471  
**Model Year:** 2009 - 2012

**CONDITION SUMMARY:**

**Situation:** After opening either front door with the exterior handle, the following may occur:

- The exterior door handle may 'stick' in the open position;
- The door may not latch, and;
- With the ignition 'ON', the 'door open' warning may be activated.

**Action:** In the event of a customer concern of the above, refer to the Repair Procedure outlined below to rework the front door exterior handle(s).

**PARTS:**

JLM21206 .....Oil and grease kit Qty: 1

**TOOLS:**

Refer to Workshop Manual for any required special tools

**WARRANTY:**



**NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Left-hand <u>or</u> Right-hand front door handle - rework	10.10.99	0.20	41	C2Z3509XXX
Left-hand <u>and</u> Right-hand front door handle - rework	76.95.56	0.30	41	C2Z3509XXX

*Normal warranty policy and procedures apply*


NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

## **REPAIR PROCEDURE**

### **REWORK FRONT DOOR EXTERIOR HANDLE(S)**


1. Refer to Workshop Manual, section 501-14: *Handles, Locks, Latches and Entry Systems*, and remove the affected left-hand (LH) or right-hand (RH) front door exterior handle.


2. **LH ONLY:** Place door lock cylinder with key slot facing 'downwards' (face down).

 **CAUTION:** Remove only the burr and split line; do not remove any material from radius.

3. Remove burr by filing split line from the radius.



 **CAUTION:** Remove only the molding split line; do not remove any material from the door handle strap.

 **NOTE:** Using a suitable degreaser, clean handle before and after removing the molding split line.

4. Clean handle.

5. **LH and RH:** Using suitable 800-grit abrasive cloth, remove the molding split line from the center of the door handle strap.



6. **LH and RH:** Using suitable 800-grit abrasive cloth, remove the molding split line from both rear edges of the door handle strap.



7. Clean handle.

**CAUTION:** Do not use excessive lubricant.

8. Using a **KSP 105** from the kit (**JLM21206**), lubricate the handle strap face, rear, and side surfaces.



**CAUTION:** Do not completely remove the retaining screw.

9. Loosen the retaining screw and slide the handle securing plate rearwards:
- Ensure the locating lugs are tight against the door panel aperture.
  - Tighten the retaining screw.



10. Refer to Workshop Manual, section 501-14: *Handles, Locks, Latches and Entry Systems*, and install the reworked handle.
11. Only if necessary, repeat steps 1-10 to the opposite front door exterior handle.