



NUMBER: 08-061-12

GROUP: Electrical

DATE: November 29, 2012

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**SUBJECT:**

Drivers And/Or Passenger Front Power Door Locks And Windows Inoperative U0200 Lost Communication With Passengers Door Module U0199 Lost Communication With Drivers Door Module

**OVERVIEW:**

This bulletin involves Inspecting the Drivers Door Module (DDM) and/or Passenger Door Module (PDM) and replacing one of both if necessary.

**MODELS:**

2005-2010 (LX) 300/Charger

**SYMPTOM/CONDITION:**

The customer may experience any or all of the following conditions:

- The drivers and/or passenger front power locks and windows are inoperative.
- The rear window switches **will** work properly.
- The Technician may find Diagnostic trouble code (DTC), U0200 Lost communication with Passenger Door Module.
- The Technician may find Diagnostic trouble code (DTC), U0199 Lost of communication with Drivers Door Module.

**DIAGNOSIS:**

1. Using a Scan Tool (wiTECH™) check for a loss of communication with the DDM and/or PDM.
2. Is there a loss of communication from the DDM and/or PDM?
  - a. Yes >>> Proceed to [Step #3](#).
  - b. No >>> This bulletin does not pertain. Continue diagnostic following standard service procedures.
3. Disconnect the battery for one minute, then reconnect the battery.
4. Using a Scan Tool (wiTECH™) did we regain communication with the DDM and/or PDM?
  - a. Yes >>> perform the repair procedure.
  - b. No >>> This bulletin does not pertain. Continue diagnostic following standard service procedures.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	56038720AR	Door module, Without Memory Seat, (JP3)
1	56038722AR	Door module, With Memory Seat, (JP3+LEW)

Qty.	Part No.	Description
1	04602838AE	Door module, With Memory Seat and Courtesy Lamps, (JP3+LEW+LEC)

**REPAIR PROCEDURE:**

1. Replace the DDM and/or PDM, per TechCONNECT 08 - Electrical/8E - Electronic Control Modules/MODULE, Door/Removal and installation.
2. Calibrate the Windows, follow procedures in TechCONNECT 08 - Electrical/8N - Power Systems/Power Windows/Standard Procedure.
3. Clear any codes that may have been set by the diagnostic and repair procedure.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
08-52-32-94	Module, DDM/PDM - Inspect	0.2 hrs
08-52-32-95	Module, DDM/PDM - Inspect and replace (only one module)	0.5 hrs
08-52-32-96	Module, DDM/PDM - Inspect and replace (both modules)	0.8 hrs

**FAILURE CODE:**

ZZ	Service Action
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