SB-10051787-7835



SERVICE BULLETIN

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Date:

Classification: Reference:

EM13-002 ITB13-009 March 25, 2013

2011-2013 QX56; WHINE NOISE FROM ENGINE AREA

APPLIED VEHICLE: 2011-2013 QX56 (Z62)

IF YOU CONFIRM:

A whine type noise is coming from the Bank 2 (B2) side of the timing chain system.

- The noise is best heard from the high pressure fuel pump area.
- The noise should increase in frequency with engine speed (RPM).
- If the noise does <u>not</u> increase with engine speed, the timing chain system may not be the cause. Refer to the appropriate section of the Electronic Service Manual (ESM) for further diagnosis.

ACTION:

Replace the B2 oil jet and both timing chains listed in the PARTS INFORMATION section of this bulletin.

- Always replace all seals, o-rings and gaskets.
- Replace timing chain related components as necessary.
- For repair procedure, refer to the **SERVICE PROCEDURE** section of this bulletin (starting on page 3).
- Use Oil Jet Remover/Installer Kit J-51269 for oil jet removal, inspection, and installation.

NOTE: Essential Service Tool Oil Jet Remover/Installer Kit J-51269 will ship to all Infiniti dealerships before the end of April 2013. <u>If an Oil Jet Remover/Installer Kit is required prior to receiving the Essential Service Tool, contact TECH•MATE at 800-662-2001 for short-term loaner tool information.</u>

Oil Jet Remover/Installer Kit J-51269 contains:

- > J-51269-1 Remover
- ➤ J-51269-2 Installer
- ➤ Gauge Pin GO/NO-GO

IMPORTANT: The purpose of **ACTION** above is to give you a quick idea of the work you will be performing. You MUST closely follow the <u>entire</u> **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION *	PART NUMBER	Qty
JET - OIL TIMING (Oil Jet)	13081-1LA0A	1
CHAIN – CAMSHAFT (B1)	13028-1CA2A	1
CHAIN – CAMSHAFT (B2)	13028-1LA2A	1
LIFTER – VALVE	13231-1MC5E	1 **
SEAL – OIL CRANKSHAFT FRONT	13510-1LA0A	1 **
SEAL – O RING	15066-6N204	2 **
SEAL – O RING	15066-AR010	1 **
SEAL – O RING	15066-AR020	2 **
SEAL – O RING (6.84 MM)	15066- ZL80A	1 **
OIL FILTER	15208-31U0A	1
WASHER – DRAIN (Drain Plug Gasket)	11026-01M02	1 **
Nissan Liquid Gasket (sealant)	999MP-1217HP	(1) (2)

^{*} For parts related to, and needed to, complete this repair i.e. timing chain guides, refer to WIN FAST or your Electronic Parts Catalog.

- (1) Bill out Nissan Liquid Gasket 1217HP (sealant) as expense code 009.
- (2) Order Nissan Liquid Gasket 1217HP (sealant) through the Infiniti Maintenance Advantage program: Phone: 877-INF-IMA1 (877-463-4621). Website order via link on dealer portal www.NNAnet.com and click on the "Maintenance Advantage" link.

CLAIMS INFORMATION

** If determined during Inspection that the oil jet <u>cannot</u> be replaced, refer to the online WFRM for claims coding information for short block replacement.

2WD Models

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Inspect and install Oil Jet and Timing Chains – 2wd	13028-1CA1A	AX40AA	ZL	32	10.1

4WD Models

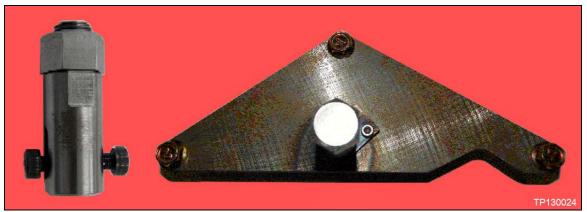
Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Inspect and install Oil Jet and Timing Chains – 4wd	13028-1CA1A	AX41AA	ZL	32	12.4

Expense Code:

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
001	Oil	\$18.50
009	Sealant	\$8.00

^{**} Always replace after every disassembly.



Oil jet remover and installer; dealer tools may differ slightly

SERVICE PROCEDURE

Remove Oil Jet

NOTE: For easier viewing, repairs are shown on a removed engine. There is no need to remove the engine from the vehicle to perform this repair.

1. Write down all radio station presets.

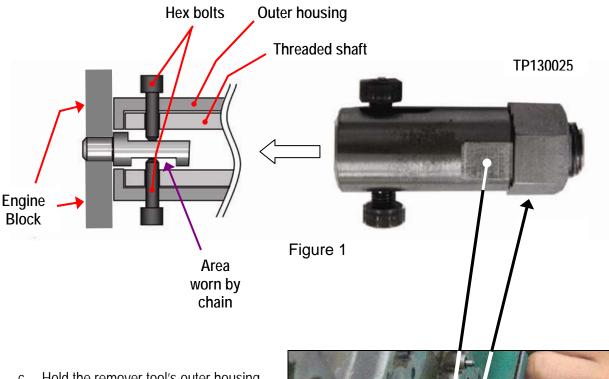
Presets	1	2	3	4	5	6
Α						
В						
С						
SAT						

- 2. Disconnect both battery cables, negative cable first.
- 3. Remove both B1 and B2 timing chains.
 - Refer to the **B ENGINE** > **EM Engine Mechanical** section of the ESM.

IMPORTANT: Follow all related Warnings, Cautions, and Notes in the ESM.

NOTE: If the crankshaft is determined to be 360° off from 0° TDC on #1 cylinder compression stroke after removing the front timing chain front cover, put the crankshaft pulley back on, and then rotate the crankshaft 360° (when camshaft and crankshaft sprocket mating marks are aligned).

- 4. Remove the B2 oil jet using Remover Tool J-51269-1 (see Figure 1).
 - a. Install the remover tool onto the oil jet and flush against the engine block (see cutaway, Figure 1).
 - Align the hex bolts to contact the oil jet's flat and worn sides.
 - Slide the threaded shaft all the way in the outer housing.
 - b. Hand tighten both hex bolts with an allen wrench.
 - Tighten enough to keep the remover tool from slipping, but no more.



- c. Hold the remover tool's outer housing with a wrench while turning the nut clockwise.
 - This procedure will extract the oil jet from the block.
 - If the oil jet is not extracted on the first attempt, steps 4a 4c will need to be performed a second time.



Figure 2

- d. Determine if oil jet replacement is possible by inserting the gauge pin into the block's hole:
 - If the gauge pin cannot be inserted in the hole more than 3 mm, oil jet replacement can be completed. Go to Install Oil Jet below.
 - If the pin can be inserted more in the hole than 3 mm, this repair cannot be performed. Replace the "short engine" (short block) assembly.

NOTE: The gauge pin comes with essential tool J-51269 Oil jet Remover/Installer Kit.

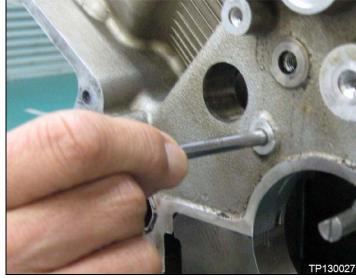


Figure 3

Install Oil Jet

- 1. Insert the new oil jet into installer tool J-51269-2.
 - See page 1 for tool information.

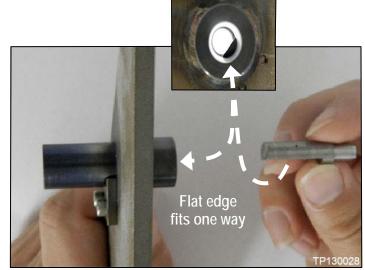


Figure 4

- 2. Mount the installer tool to the block.
 - With the oil jet inserted in the installer tool, position the other end of the oil jet in the block's hole, and then align and finger tighten the three bolts.
 - Finger tighten the bolts enough to position the installer tool flush to the block.

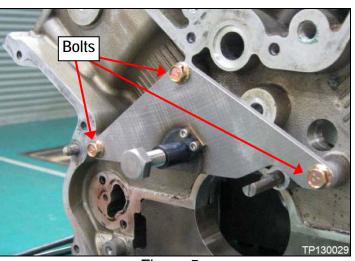


Figure 5

- 3. Install the press bolt with your fingers until it bottoms out on top of the oil jet.
- 4. Next, tighten the press bolt two (2) full turns.
 - Confirm the oil jet is centered and aligned.
- 5. With a suitable tool, hand tighten, but not over-tighten, the three bolts.
 - Make sure the installer tool is flush with the block.

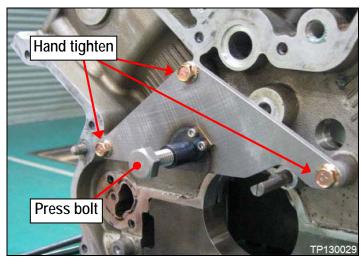


Figure 6

6. Tighten the press bolt until the oil jet bottoms out on the block.

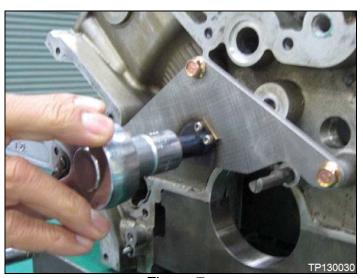


Figure 7

7. Confirm the following:

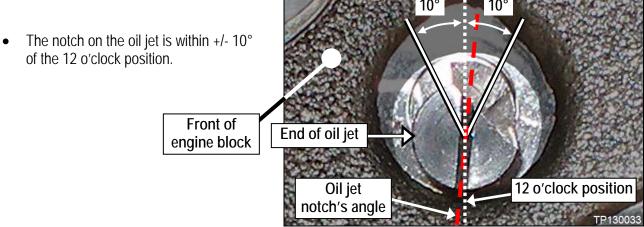
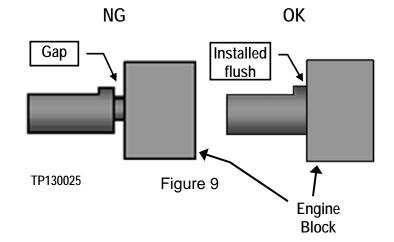


Figure 8; example of installation

- Confirm the oil jet is flush with the block.
 - ➤ If the oil jet is not properly installed on the first attempt, steps 2 - 7 will need to be performed a second time.



- 8. Once proper oil jet installation is confirmed, reassemble the engine with new B1 and B2 timing chains.
 - Always replace related seals, o-rings and gaskets as noted in the ESM.
 - Replace timing chain related components as necessary.
 - Refer to the B ENGINE > EM Engine Mechanical section of the ESM.
- 9. Install the battery cables, negative cable <u>last</u>.
- 10. Reprogram the radio presets.
- 11. Reset / initialize all applied systems i.e. power windows, clock, sunroof, etc.