

SB-10051804-2728



Service Information System

Shutdown SIS

Previous Screen

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Service Letter

PRODUCT SUPPORT PROGRAM FOR REPLACING THE CHARGE AIR COOLER HOSE ON CERTAIN CT660 ON HIGHWAY TRUCKS

Media Number -REBE9157-00

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Date Updated -14/03/2013

Caterpillar: Confidential Yellow

REBE9157-00



SERVICE LETTER

14Mar2013

U-106

After Failure Only

PRODUCT SUPPORT PROGRAM FOR REPLACING THE CHARGE AIR COOLER HOSE ON CERTAIN CT660 ON HIGHWAY TRUCKS

7000

PS52409

NOTE:

This Program can only be administered after a failure occurs. The decision whether to apply the Program is made by the dealer. When reporting the repair, use "PS52409" as the Part Number and "7755" as the Group Number. Use "96" as the Warranty Claim Description Code and use "Z" as the SIMS Description Code.

Caterpillar: Confidential Yellow

NOTE:

The information supplied in this service letter may not be valid after the termination date of this program. Do not perform the work outlined in this Service Letter after the termination date without first contacting your Caterpillar product analyst.

TERMINATION DATE

31Mar2015

PROBLEM

The original Charge Air Cooler (CAC) hose can collapse or burst.

AFFECTED PRODUCT

Model	Identification Number
CT660	TKL00100-00161, 164-170 TRK00030-00039, 41-48, 100-105, 107-284, 286-288, 290-500

PARTS NEEDED

Qty	Part Number	Description
1	3851520	HOSE AS-CLAMP
<p>In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 3% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.</p>		

Caterpillar: Confidential Yellow

ACTION REQUIRED

Replace the collapsed or burst CAC hose with a new hose. The new hose is a more robust design.

SERVICE CLAIM ALLOWANCES

Product smu/age whichever comes first	Caterpillar		Dealer Suggested		Customer Suggested	
	Parts %	Labor Hrs%	Parts %	Labor Hrs%	Parts %	Labor Hrs%
0-250000 miles, 0-24 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 1.0-hour job						

PARTS DISPOSITION

Handle the parts in accordance with your Warranty Bulletin on warranty parts handling.

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[Zhg#Dsu#6#53=36=66#FGW#5346](#)

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