

Dealer Inventory Inspection

March 7, 2013

2013 Nissan LEAF Front Seat Bolts

Subject: **2013 Nissan LEAF Front Seat Bolts
Dealer Inventory Inspection**

Attention: **Dealer Principals, Sales, Parts and Service Managers**

******* Dealer Inventory Inspection Announcement *******

Nissan is conducting a dealer inventory inspection to inspect the front seat bolts on certain specific 2013 Nissan LEAF vehicles.

******* Vehicle Identification – Dealer Inventory *******

2013 LEAF vehicles subject to this inspection can be identified through two methods:

- **SERVICE COMM** – Beginning March 8, 2013, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC219** - to determine an affected vehicle.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code. This VIN list is available on NNAnet.com under My Documents Sales>Campaigns>, Parts>Campaigns>, Service>Campaigns> categories.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM – **I.D. PC219** – for the status on each vehicle falling within the range of this dealer inventory inspection which is currently in its inventory. Nissan requires dealers to perform this procedure on any vehicles in their inventory before they are retailed.

Nissan dealers should perform the inspection only on vehicles specifically identified in SERVICE COMM.

Nissan Parts & Service Dealer Support
3/7/13

Service procedure

1. Move driver's seat to the most forward position.
2. Locate rear seat bolts.



Figure 1

3. Using your hand on the head rest, rock the seat back and forth.
4. Visually inspect both rear seat bolts for a gap or movement at the washer.



Figure 2

5. Slide seat to the most rearward position.
6. Locate front seat bolts.
7. Using hand on head rest, rock seat back and forth.
8. Visually inspect both front seat bolts for a gap or movement at the washer.
9. Repeat process on passenger-side front seat.



Figure 3

- **If there is no gap and no movement is detected, no further action is needed, file claim using Op Code **PC2190**.**
- **If there is a gap and or movement is detected, please take a picture and send picture and VIN# to NNAFQASUPPORT@nissan-usa.com for further instructions.**

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC219

Claim Type:	CM			
PNC:	PC219			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect Driver and Passenger front seat bolts (8).	PC2190	0.2H	No	No