



Mercedes-Benz
The best or nothing.

star bulletin



Date: February 15, 2013
Order No.: T-B-46.30/13b
Supersedes: T-B-46.30/13a, December 21, 2007 (DTB)
Group: 46

Revision History

b 2/15/2013 Deleted last line note on page 2 regarding authorization number.
a 12/21/2007 Additional Information on When Not to Replace Hose and Clamp
- 3/5/04 Initial Issue

SUBJECT: Model 163.154/157/172/174/175
Model Year 1998 from VIN-043552 up to and including Model Year 2003
10 Year/Unlimited Mile EXTENDED WARRANTY FOR CLAMP AND LOWER POWER
STEERING HOSE

If you receive customer reports in the above model vehicles of power steering leaks from the connection to the power steering cooler, please replace hose and clamp according to WIS document Number AR-46.25-U-0008GH with repair set.



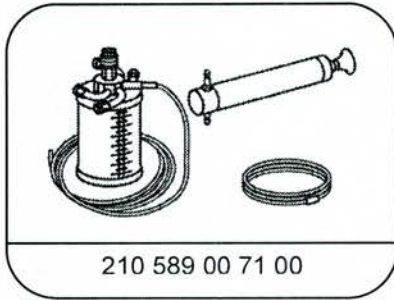
Figure 1

T-B-46.30/13a

NOTE: Figure 1 illustrates the new hose and clamp (screw type clamp) connection design listed in the parts information section. Further movement of the hose is prevented by a flare at the end of the nipple extending from the radiator.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Special Tools



Hand Pump

Tool Information

Tool Number	Group	Cat.	Tool Description	Retailer Net (\$)
210 589 00 71 00	27	A	Hand pump	\$172.00

Note: This MBUSA Special Tool: 210 589 00 71 00 was released to all MB dealers in MY 1997 and should already be in Dealer's Special Tool Inventory.

Parts Information

Qty.	Part Name	Part Number (Repair Set)
1	163.154: Lower power steering hose repair set from VIN 043552 to 289559	A163 460 52 24 05
1	163.154: Lower power steering hose repair set as of VIN 289560A	A163 460 51 24 05
1	163.172: Lower power steering hose repair set	A163 460 52 24 05
1	163.174: Lower power steering hose repair set	A163 460 53 24 05
1	163.157: Lower power steering hose repair set	A163 460 51 24 05
1	163.175: Lower power steering hose repair set	A163 460 51 24 05
1 Liter	Power Steering Fluid	BQ 146 0001

In Case of Warranty

Operation: Lower power steering hose and replace hose clamp at radiator fitting, replace (02-3902)

Damage Code	Operation Number	Time (hrs.)	Model Indicator (s)
46533 04	02 3902	1.0 hrs.	K1, K2, K3, K4, K5

i **NOTE:** The reimbursement for miscellaneous fees (rental vehicles, lodging, towing, food and travel expenses), that the customer may have incurred because of Recall Campaign 2003 040005 as provided for in the attached sample letter to consumers, is an exception to the Recall Reimbursement policy guidelines as previously communicated on NetS7barney7tar on 04-22-2003. Reimbursement for miscellaneous fees, if any, that were reasonably and necessarily incurred as the result of a breakdown of their vehicle, can only be claimed if incurred **prior to the Recall being performed**. The reimbursement for miscellaneous costs is to be submitted as a "sublet", utilize sublet code of "sub", with damage code 46 533 04. Repair date must be date of claim submission. Dealer text is required with a **detailed explanation** for the claiming of the miscellaneous fees and the date that the customer incurred same. Failure to provide details of expenses will result in the claim being debited.

March, 2004

Dear M-Class Owner:

A few months ago you received a letter from Mercedes-Benz advising owners of a safety recall relating to the power steering system (*Mercedes-Benz Safety Recall Campaign No. 2003-040005*). The purpose of this letter is to advise you of additional benefits that Mercedes is providing to you with respect to your M-Class ownership.

As part of the company's continuing commitment to insure the satisfaction of its customers, Mercedes-Benz will reimburse you for the documented costs of towing, lodging, food and travel expenses, if any, that were reasonably and necessarily incurred as the result of a breakdown of your vehicle due to a power steering failure that is the subject of the above-referenced recall campaign. This would include the cost of a rental vehicle, if needed, while the dealership was performing the repair following a related breakdown.

To further support you, Mercedes-Benz will extend the warranty on the recall repair, i.e. repair of the lower power steering hose connection done pursuant to the subject recall, for the period up to 10 years from the original warranty start date for your vehicle. This extension of the Basic Limited Warranty coverage applies to these vehicles regardless of ownership. Note: Any repairs under this extended warranty should be performed by an authorized Mercedes-Benz dealership. This extended warranty does not cover any other power steering system components and standard warranty terms and exclusions apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information booklet. If failure of any other power steering component causes the power steering system to become inoperative beyond the vehicle's basic warranty of 4 years/50,000 miles, the associated repair will not be covered and will remain your responsibility.

Finally, as noted in the original recall notice we sent to you, we will also reimburse you if you paid for recall repairs performed prior to the issuance of the recall. Reimbursement requires adequate documentation to support the claim, and may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. Please contact your authorized Mercedes-Benz dealership for assistance or additional information. If your dealer is unable to remedy your situation please contact us at 1-(800) FOR-MERCEdes. (1-800-367-6372)

Please keep this letter with your vehicle's other warranty information for future reference if necessary.

We hope you are enjoying your Mercedes and we apologize for any inconvenience you may have experienced.

Sincerely,

Paul Juron
General Manager, Customer Assistance Center