

LACK OF HEAT—BLOWER MOTOR FROZEN—COLD WEATHER CONDITION

TSB 12-12-7

FORD:
2011-2013 Fiesta

The article supersedes TSB 12-1-12 to remove the production fix date and update the vehicle model years.

ISSUE

Some 2011-2013 Fiesta vehicles may exhibit a lack of heat that results from a frozen blower motor. This may be caused by snow entering through the cowl top area. The snow melts and the water enters the blower motor and refreezes during a below freezing overnight soak. The blower motor fuse at location F4 in the Power Distribution Box may also be open.

ACTION

Follow the Service Procedure steps to correct the concern.

SERVICE PROCEDURE

1. Open hood and inspect for presence of deflectors on the air inlets openings of the cowl opening grille. Are deflectors present and properly installed? (Figure 1)

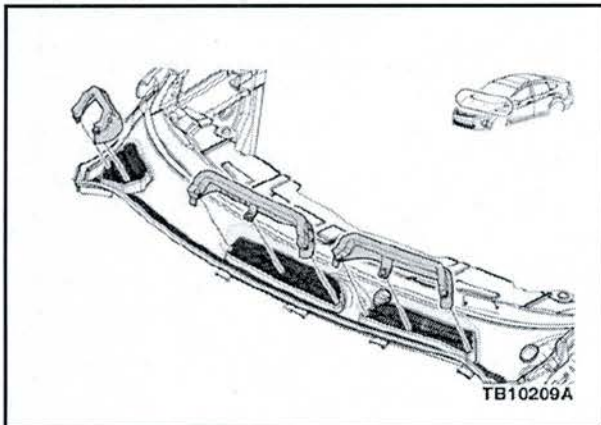


Figure 1 - Article 12-12-7

- a. Yes - do not continue with this article. Refer to Workshop Manual (WSM), Section 412-00 for normal diagnostics.

- b. No - install one (1) new deflector onto each of the air inlets of the cowl panel grille. Proceed to Step 2.
2. Inspect operation of the blower motor. Does the blower motor operate properly?
 - a. Yes - release vehicle.
 - b. No - proceed to Step 3.
3. Inspect fuse 4 in the Power Distribution Box. Is the fuse open?
 - a. Yes - proceed to Step 4.
 - b. No - refer to WSM, Section 412-00 for normal diagnostics.
4. Replace fuse. Does blower motor function properly?
 - a. Yes - release vehicle.
 - b. No - refer to WSM, Section 412-00 for normal diagnostics.

PART NUMBER	PART NAME
CE8Z-54020C16-A	Kit - Deflector Assembly Grill Cowl
6E5Z-14526-CA	Fuse

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

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TSB 12-12-7 (Continued)

OPERATION	DESCRIPTION	TIME
121207A	2011-2013 Fiesta: Inspect and Install Deflectors, Verify Blower Motor Operation Includes Time To Check And Replace Fuse If Necessary.	0.3 Hr.
MT121207	For Any Additional Blower Motor Diagnosis Or Repair, Use SLTS Operations If Available Or Actual Time.	Actual Time

DEALER CODING

BASIC PART NO.	CONDITION CODE
54020C16	42