



Classification:

AT13-008b

Reference:

ITB13-020b

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Date:

July 30, 2013

2013 JX35 SHUDDER FROM TORQUE CONVERTER LOCK UP CLUTCH

The Applied Date and Applied VIN information in this bulletin have been amended.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2013 JX35 (L50)
APPLIED DATE: Built after March 26, 2013
APPLIED VIN: Built after 5N1AL0M(**)DC 343902

IF YOU CONFIRM

A shudder (multiple bumps) from the torque converter lock-up clutch engagement,
and all of the following when the shudder occurs:

- Vehicle speed is between 18 and 35 mph.
- Throttle position is about 10%.
- When shudder occurs, if more throttle is applied shudder stops.
- No DTCs are stored.

NOTE: If the shudder occurs at speeds below 18 mph or above 35 mph, this bulletin does not apply.

ACTION

1. Replace the torque converter with the new one listed in the Parts Information:
 - Refer to the TM section of the appropriate Service Manual for replacement information.

NOTE:

- Make sure the converter housing oil seal (front seal) is not damaged. If damaged, replace it.
- If the front seal is replaced, use special tool J-50817 (oil pump seal installer) to install and properly seat the front seal.
- Make sure CVT fluid, as a lubricant, is applied to the front seal, torque converter snout, and input shaft o-ring seal before installation of the new torque converter.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Torque Converter	31100 – 3WX0D	1

(1) Due to limited supply, Part Number 31100-3WX0D will be on restriction for several weeks after the publication date of this bulletin. If 31100 – 3WX0D is needed during the restriction period, use the Parts Order Form attached to the last page of this bulletin.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
R&I Automatic CVT Transaxle Assy	(1)	JD01AA	BE	32	(2)
RPL Torque Converter Assy		JD043A			

(1) Refer to Parts Information above and use the Torque Converter Part Number as the PFP.

(2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time.



PARTS ORDER FORM
for
2013 JX35 SHUDDER FROM TORQUE CONVERTER LOCK UP CLUTCH

INCOMPLETE ORDER FORMS WILL NOT BE PROCESSED

Dealer Code: Order Date:

Dealership Email Address:

VIN Number:

- PDC:**
- | | |
|--|---|
| <input type="checkbox"/> Sacramento PDC | <input type="checkbox"/> Orlando PDC |
| <input type="checkbox"/> Los Angeles PDC | <input type="checkbox"/> Chicago PDC |
| <input type="checkbox"/> Dallas PDC | <input type="checkbox"/> Greenville PDC |
| <input type="checkbox"/> Baltimore PDC | <input type="checkbox"/> Memphis – Olive Branch PDC |
| <input type="checkbox"/> New York PDC | |

Part Number	Description	Quantity
31100-3WX0D	Torque Converter	

Send the completed form to:

Email to campaign.parts@nissan-usa.com

NOTE: This bulletin and Service Procedure is **not** a campaign. For convenience, the above email address is being used to fulfill and expedite this part request.