ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR JUNE 2013

32275   2011-2013 Vehicles - MyTouch Functional Issues Due To Phonebook Content - Contact Volume.

Some MyTouch equipped vehicles may experience multiple functional issues such as
slow navigation calculations, displayed time jump or audio popping during initial ignition on
cycle. These conditions can be created by the size of the contact list within the customers phone
book. The amount of data within the contact list can create a processing problem for the module during
 a key on cycle. This can be resolved by limiting the number and/or content within the contact list.
In addition, the automatic phonebook download feature can be set to off by selecting
phone, settings, manage phone book, turn auto phone book off. Additional phone contacts can be
added by manually re-downloading phone book in that same menu. Recommend following
Workshop Manual section 415-00 for additional diagnostics an d ensure a master reset is performed.