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Sent on 10 08 2013 **Expires on** 10 22 2013
From Parts and Service Division
Subject Request for Parts: 2009-2014 Pilot Front Wheel Bearing Noise or Vibration

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2009-2014 Pilot Front Wheel Bearing Noise or Vibration

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2009-2014 Pilots with a complaint of a noise or vibration coming from the front wheel bearing while driving. The noise can be described as humming, moaning, or droning. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. No previous repairs for this issue.
2. Noise or vibration can be from either front wheel bearing.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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