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Sent on 09 27 2013 **Expires on** 10 11 2013
From Parts and Service Division
Subject Request for Visit: 2012-2013 TL Speaker Noise Issues

To: All Acura Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2012-2013 TL Speaker Noise Issues

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2012-2013 TLs with speaker noise issues. To fully understand the cause of this occurrence, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time & repeat complaints are okay.
2. All trims are okay.
3. Click [here](#) to answer a short questionnaire to describe the noise issues.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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