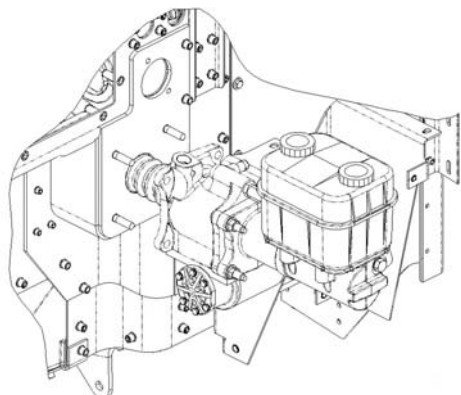


SB-10054050-9468

Technical Information Bulletin

13-036

Section

Brakes and Air - 13

Subject

Routing Bracket on T300's with Hydraulic Brakes

Release Date

11/4/2013

Condition

A routing bracket installed on T300's with hydraulic brakes needs to be removed. See attached chassis list and customer letter below.

Chassis Affected

95 T300's built with hydraulic brakes (sales code 1000306) between 4/1/2013-10/18/2013.

Action

CAMPAIGN

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Use the attached procedure. Review the DWC or SIR online systems for "Complete" next to the "13-36" campaign code prior to performing this repair.

NOTE: Chassis affected are so new that Kenworth may not have customers' names and addresses registered. Please contact your customers or check your lot for these chassis.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 10/24/2014, whichever is greater, Kenworth will pay for parts at dealer net, plus applicable mark-up and 0.3 hours labor. File the appropriate Quick Claim or long claim form, if required.

CLAIM CODING

Failure Location: 013-006-001 Work Accomplished: 43
Failure Type: 700 Responsibility Code: 01
SRT Code: 013-XXX Supplier Code: NA

Background

Beginning in April, a standoff was added to the reservoir mounting bolt on T300's with hydraulic brakes. The brake supplier does not approve the use of the reservoir mounting bolt to mount a bracket.

Procedure

1. Identify if the hydraulic brake chassis has a standoff bracket attached to the brake fluid reservoir mounting bolt.
2. Remove the reservoir mounting bolt that attaches the standoff bracket to the master cylinder. Be careful not to hit the nearby plastic Pressure Differential Switch as it can be damaged by wrench contact.
3. Remove the standoff bracket assembly.
4. Reinstall the reservoir mounting bolt and torque the bolt to 37.3 ± 3.4 Nm (27.5 ± 2.5 ft-lbs).
5. Resecure the bundle that was attached to the standoff bracket with part number DCT11.

 [13-036 Procedure](#)

Attachments

 [13-036 Chassis List](#)

 [13-036 Customer Letter](#)

Authored by: PH

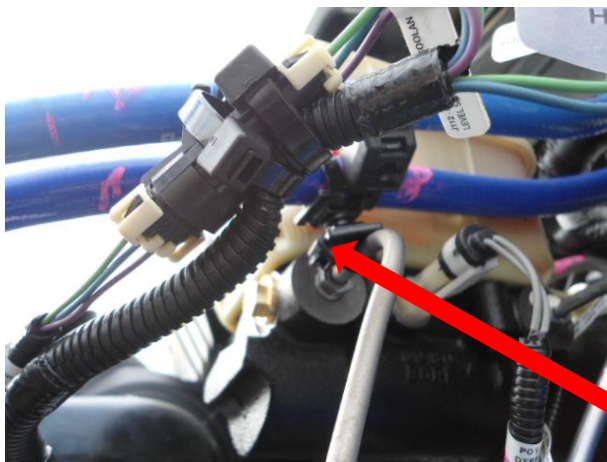
Access to PACCAR's Enterprise Portal is provided as a benefit of doing business with PACCAR. All applications and content accessed through this system are confidential and proprietary and the property of PACCAR Inc and its suppliers, and must be kept strictly confidential pursuant to the contract licensing such access. Disclosure, publication, release or distribution of any material found on PACCAR systems to any person other than employees with a need to know such information is strictly prohibited. All activity on this system is monitored. If PACCAR suspects or discovers any unauthorized activity, access may be immediately terminated without prior notification. Violators may be subject to legal action.

© Copyright 2013 PACCAR Inc. All rights reserved. We welcome your [feedback](#) on this page. For technical questions or concerns about this page, please contact the [DealerNet Webmaster](#).

Hydraulic Reservoir Routing

**REMOVE**

1. Identify if the hydraulic brake chassis has a standoff bracket attached to the brake fluid reservoir mounting bolt.
2. Remove the reservoir mounting bolt that attaches the standoff bracket to the master cylinder. Be careful not to hit the nearby plastic Pressure Differential Switch as it can be damaged by wrench contact.
3. Remove the standoff bracket assembly.
4. Reinstall the reservoir mounting bolt and torque the bolt to 37.3 ± 3.4 Nm (27.5 ± 2.5 ft-lbs).
5. Re-secure the bundle that was attached to the standoff bracket.

**DCT11**



A **PACCAR** COMPANY

SB-10054050-9468

Date

Customer Name

Address

City, State Zip

Subject: [Title of TIB]

Dear Kenworth Customer,

Kenworth has determined that the brake hydraulic reservoir installation on your vehicle did not meet our quality standards.

The chassis numbers listed by VIN on this letter require repair by an authorized dealer. We would like the opportunity to perform this repair. Please contact a Kenworth dealership to schedule an appointment for this work. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign TIB 13-36 and the VIN listed on this letter. The repair will take approximately twenty minutes and there will be no charge to you if completed within your Basic Vehicle Warranty (typically 1 year or 100,000 miles/ 160,000 km).

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

A handwritten signature in black ink that reads 'Mike Kalkoske'.

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company