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Sent on 09 12 2013 **Expires on** 09 25 2013
From Parts and Service Division
Subject Request for Parts: 2011-2012 Accord L4 ATF Leak from Driveshaft Seals

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2011-2012 Accord L4 ATF Leak from Driveshaft Seals

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2011-2012 Accord L4s with a complaint of an ATF (automatic transmission fluid) leak from the driveshaft seals. To fully understand the cause of this occurrence, AHM would like to collect specific part from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. L4 automatic transmission only..
2. Vehicle must have at least 15,000 miles.
3. 2-door & 4-door are okay.
4. First time complaint only.
5. No prior repair history.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.