



SERVICE BULLETIN

Classification: EL13-048	Reference: NTB13-106	Date: December 4, 2013
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2014 ALTIMA SEDAN, ROGUE; AUDIO SYSTEM CONTROLS AND BACK UP CAMERA DO NOT OPERATE CORRECTLY

APPLIED VEHICLES: 2014 Altima Sedan (L33) } **With Navigation only**
2014 Rogue (T32)

SERVICE INFORMATION

When reconfiguring navigation equipped vehicles with CONSULT III plus for any reason, the ignition must be cycled two times to complete the configuration.

1. Close all of the doors and the trunk, and then lock the doors.
2. Perform the Audio/Navigation unit configuration per the Electronic Service Manual.
3. After the configuration has completed turn the ignition OFF and wait for 3 minutes.
4. Turn the ignition back ON and allow the Navigation to complete the boot-up process.
5. Turn the Ignition back OFF again and wait for 3 minutes.
6. Turn the ignition back ON and confirm that all of the system controls and back up camera operate correctly.

NOTE: Only after the ignition has been cycled will the configuration complete.

If the configuration has not completed, some of the symptoms that may occur are:

- No back up camera
- No Steering Wheel switch response to audio inputs
- No volume response from volume knob
- Volume very loud or very quiet and adjustment is overly sensitive
- Equalizer is adjusted so that Bass control is at maximum all the time
- DTC U1000 for AVM C/U could be present

If these symptoms occur, reconfiguration of the Navigation unit and cycling of the ignition, as outlined above, will restore correct operation. Do not replace the Navigation unit.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.