



SERVICE BULLETIN

Classification: EL13-048b	Reference: NTB13-106b	Date: March 5, 2014
------------------------------	--------------------------	------------------------

AUDIO SYSTEM CONTROLS AND BACK UP CAMERA DO NOT OPERATE CORRECTLY

This bulletin has been amended. The body of this bulletin has been rearranged to show the symptoms on the first page and configuration on the second page.
Please discard all previous versions.

APPLIED VEHICLES:	2014 Altima Sedan (L33) 2014 Frontier (D40) 2014 Rogue (T32) 2014 Sentra (B17) 2014 Xterra (N50)	}	Equipped with Navigation System
--------------------------	--	---	--

SERVICE INFORMATION

If the configuration of the Audio/Navigation unit or the Camera Control unit has not been completed correctly, some of the symptoms that may occur are:

- No back up camera operation
- No steering wheel switch response to audio inputs
- No volume response from volume knob
- Volume very loud or very quiet and adjustment is overly sensitive
- Equalizer is adjusted so that Bass control is at maximum all the time
- DTC U1000 for AVM C/U could be present

If the above symptoms occur:

- Confirm the configuration of both the Audio/Navigation unit and the Camera Control unit (if so equipped), is correct.

NOTE: Correct configuration of the appropriate control unit will restore correct operation. Audio/Navigation unit configuration is outlined on page 2.

Do not replace the Navigation unit, Camera Control unit, or camera without proper diagnosis. Refer to the Electronic Service Manual (ESM) for additional diagnostics.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

IMPORTANT: When configuring an Audio/Navigation unit of an Applied Vehicle with CONSULT-III plus (C-III plus) for any reason, the ignition must be cycled two (2) times to complete the configuration.

1. Perform the Audio/Navigation unit configuration as instructed in the ESM.
 - Use the “Multi AV” selection in CONSULT-III plus (C-III plus) for the Audio/Navigation unit.
NOTE: “AVM” selection is used for the Camera control unit.
2. After the configuration has completed, turn the ignition OFF, close all of the doors and the trunk, and then lock the doors and wait three (3) minutes.
3. Turn the ignition back ON and allow the Audio/Navigation unit to complete the boot-up process.
 - If the **Nissan logo** does not appear in step 3, the ignition was not left OFF for long enough. The configuration must be restarted from step 2.
4. Turn the ignition back OFF again, close all of the doors and the trunk, and then lock the doors and wait three (3) minutes.
5. Turn the ignition back ON and confirm that all of the system controls and back up camera operate correctly.
 - If the **Nissan logo** does not appear in step 5, the ignition was not left OFF for long enough. The configuration must be restarted from step 2.

