6.7L DIESEL—MALFUNCTION INDICATOR LAMP (MIL) AND DIAGNOSTIC TROUBLE CODE (DTC) P2043

TSB 13-9-14

FORD:

2011-2014 F-Super Duty

ISSUE

Some 2011-2014 F-Super Duty vehicles equipped with a 6.7L diesel engine may exhibit an illuminated MIL and DTC P2043. This DTC sets due to a fault in the reductant heater assembly.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

- Using an Integrated Diagnostic System (IDS) or equivalent, check for DTCs. Is DTC P2043 present?
 - a. No this article does not apply. Refer to Powertrain Control/Emissions Diagnosis (PC/ED) manual for normal diagnostics.
 - b. Yes proceed to Step 2.
- Replace the reductant heater and sender assembly. Refer to Workshop Manual (WSM), Section 303-08.

PART NUMBER	PART NAME
BC3Z-5J225-M	Reductant Heater Assembly

WARRANTY STATUS: Eligible Under Provisions Of

Coverage

New Vehicle Limited Warranty Coverage And Emissions Warranty

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION DESCRIPTION TIME
130914A 2011-2014 F-Super Duty 1.1 Hrs.

6.7L Chassis Cab: Check DTCs And Replace The Reductant Heater And Sender Assembly (Do Not Use With Any Other Labor

Operations)

130914A 2011-2014 F-Super Duty 1.4 Hrs.

6.7L Pickup: Check DTCs And Replace The Reductant Heater And Sender Assembly (Do Not Use With Any Other Labor

Operations)

DEALER CODING

BASIC PART NO. CODE
5J225 D4

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.