SB-10054359-7549

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR SEPTEMBER 2013

44180

2011-2014 - F-Super Duty - 6.7L Diesel - Malfunction Indicator Light (MIL) On With Diagnostic Trouble Code (DTC) P20BD And/Or P20BE

Some 2011-2014 F-Super Duty 6.7L diesel equipped vehicles may experience a MIL on with DTC P20BD and/or P20BE due to a damaged heated diesel exhaust fluid (DEF) reductant tube. Inspect the tube for damage, that may have occurred during transportation/shipment, along the outside of frame rail ahead of rear tire(s). If damage is found, replace the DEF reductant tube, base part number (5J249), as required. Warranty claims should be claimed under the transportation damage guidelines as per the warranty and policy manual. If no damage is found, proceed with normal diagnostics.