CATERPILLAR*

Service Information System

Shutdown SIS

Previous Screen

Welcome: chrismk2

✓ Product: NO EQUIPMENT SELECTED Model: NO EQUIPMENT SELECTED Configuration: NO EQUIPMENT SELECTED

Special Instruction

SART Module Diagnostic Procedure for Certain On Highway Trucks (7000)

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SART Module Diagnostic Procedure for Certain On Highway Trucks{7000}

SMCS - 7000

On Highway Truck:

CT660 (S/N: TGA1-UP; TGD1-UP; TJD1-UP; TEJ1-UP; TRK1-UP; TKL1-UP; TEM1-UP; TEP1-UP; TGR1-UP; TGS1-UP; TJS1-UP; TGT1-UP; TGW1-UP; TSW1-UP; TEY1 -UP; TSY1-UP; TEZ1-UP; TGZ1-UP)

Introduction

The technician may notice that a code below is active or inactive. The customer might not mention a warning light for this code alone. Diagnostic Information and procedures for the Stand Alone Real Time clock (SART) module-related codes are explained in this Special Instruction.

SART Diagnostic Procedure

Table 1

Possible Diagnostic Trouble Codes			
SPN	FMI	Module	Description
251	19	ECM	ECM not detecting CAN message for real-time clock
524285	14	SART	Unknown Fault

The Status of the fault (whether the code is active or inactive) will determine the troubleshooting steps.

- 1. Open Engine Diagnostics and check to see if the code is active.
- 2. Use the datalink sniffer in Engine Diagnostics to see if the SART module is communicating.

If the code is active, and the SART is communicating, follow the steps below:

Check Status of RTC and Resync

- 1. If the clock resyncs, the code clears and does not return, release the vehicle to customer.
- 2. If the code will not clear, but the module is communicating, the module will need to be replaced.
- 3. If the module is not communicating, check for power, ground, and datalink to the module.

If the code is inactive, follow the steps below:

Datalink Troubleshooting

- 1. Check power, ground, and datalink to module.
- 2. If no trouble is found, clear the code and release the truck to the customer.

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