ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR DECEMBER 2013

2014 Fusion/MKZ - HD Radio Inoperative - Vehicle Built On 9/23/2013 and Through 11/5/2013

Some 2014 Fusion Titanium/MKZ vehicles built on 9/23/2013 and through 11/5/2013 may exhibit the High Definition (HD) radio inoperative with all other radio functions working normally. This may be due to the audio control module (ACM) having an incorrect software configuration. Download as-built data and reconfigure the ACM with IDS version 87.05 or higher. Refer to Workshop Manual, Section 418-01 for details and published service labor times.