



Technical Service Bulletin

48 Steering feels stiff when turning

48 13 56 2036032/1 December 13, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 - 2013	All	Not Applicable
A4	2014	A000001 - A900773 N000001 - N021139	Not Applicable
A5	2008 - 2013	All	Not Applicable
A5	2014	000001 - 029211	Not Applicable
A5 Cab	2010 - 2013	All	Not Applicable
A5 Cab	2014	000001 - 005164	Not Applicable
Q5	2009 - 2013	All	Not Applicable
Q5	2014	000001 - 051821	Not Applicable

Condition

The customer states that the steering feels stiff during turning. The condition occurs when the vehicle is stationary.

Technical Background

The steering shaft needs to be updated.

Production Solution

Improved intermediate steering shaft.

Service

1. Reproduce the customer complaint to verify.
2. Inspect the vehicle's suspension for worn or damaged components. If any issues are found, repair them before proceeding.
3. Remove the intermediate steering shaft from the vehicle.
4. Inspect the intermediate steering shaft and ensure that both of the universal joints move freely.
5. If the intermediate steering shaft is stiff or binds during inspection, replace it.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4816		
Damage Code:	0017		
Labor Operations:	Steering column lower remove + reinstall	4816 1900	50 TU
	Inspect intermediate steering shaft	4816 0199	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2036032/1		

Additional Information

All parts and service references provided in this TSB (2036032) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.