B2278 STORED IN THE POWER STEERING CONTROL MODULE (PSCM) - TORQUE SENSOR SERVICE KIT AVAILABLE

TSB 14-0016

SB-10054916-4162

FORD:

2008-2012 Escape

MERCURY:

2008-2011 Mariner

ISSUE

Some 2008-2012 Escape and 2008-2011 Mariner vehicles may have DTC B2278 stored in the PSCM. A torque sensor service kit is now available to correct this condition.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

- Does the vehicle have DTC B2278 stored in the PSCM?
 - a. Yes proceed to Step 2.
 - b. No this article does not apply. Refer to Workshop Manual, Section 211-01 for normal diagnostics.
- Replace the torque sensor following the instruction sheet provided in the kit.

PART NUMBER	PART NAME
CL8Z-3F818-A	Torque Sensor Kit
W712250-S437	Bolt Upper Column (2 Required)

OPERATION	DESCRIPTION	TIME
	2008-2011 Mariner, 2008-2012 Escape: Check DTCs And Replace The Torque Sensor Includes Time To Road Test After Steering Wheel Position Sensor Calibration	1.6 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
3F818	42

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