

**ONLINE AUTOMOTIVE SERVICE INFORMATION
FOR OCTOBER 2013**

44210

2011-2014 F-Super Duty - 6.7L Diesel - Hard Start/No Start/Rough Run/Lack Of Power/
Malfunction Indicator Light- Fuel Gelling In Colder Ambient Temperatures

Some 2011-2014 F-Super Duty vehicles equipped with a 6.7L diesel engine may exhibit hard starting, lack of power and/or a running rough condition with a MIL and Diagnostic Trouble Codes (DTC) P008A, P2291 and/or P0087 due to fuel gelling in cold ambient temperatures. Please note that bio-diesel blend fuels have a higher occurrence of fuel gelling and should not be used at any rating above B20 (20%). If no root cause is determined after normal PC/ED diagnostics, recommend that the customer use a different fuel that has been seasonally adjusted for the ambient temperature. Customers may also benefit from using Motorcraft PM-23-A (US), PM-23B (Canada) diesel fuel anti-gel and performance improver. Refer to the vehicles owner guide diesel supplement for additional details.