

SB-10055365-3742

ONLINE AUTOMOTIVE SERVICE INFORMATION FOR MARCH 2014

44450 2011-2014 - F-Super Duty - 6.7L Diesel - Hard Start, Crank No Start, Runs Rough, Slow To Build Fuel Rail Pressure (FRP) Due To Contaminated Fuel

Some 2011-2015 F-Super Duty vehicles equipped with the 6.7L Diesel engine may exhibit one or more of the following conditions: crank no start, extended crank hard start, runs rough, low power, engine knocking, exhaust smoke, slow to build or low fuel rail pressure (FRP). These concerns may be caused by contaminated fuel. Refer to the revised 6.7L Diesel Fuel System job aid titled "6.7L Diesel Fuel System Service Tips" under the Service Tips on PTS for diagnosis of fuel system contamination. When used in conjunction with the work shop manual, PC/ED, and proper diagnostic procedures this job aid can assist in preventing repeat fuel system failures. Damage to the fuel system caused by contaminated fuel is not warrantable. Please see the Warranty and Policy manual for further information.