

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR FEBRUARY 2014

SB-10055640-6686

44400 2013-2014 Escape, Fusion, Edge, Explorer, Taurus, MKT, MKZ - Equipped With 6F35 Transmission - Only 1st Gear and Reverse With DTCs P07A9 And P0767

Some 2013 and 2014 Escape, Fusion, Edge, Explorer, Taurus, MKT, MKZ Vehicles equipped with a 6F35 transmission may exhibit a concern of no upshift, only first gear and reverse being available with DTCs P07A9 and P0767 setting. DTC P0767 sets along with DTC P07A9 when this condition occurs due to a software discrepancy in the PCM. DTC P0767 should be disregarded when accompanied by DTC P07A9. A hydraulic related fault will not cause DTC P07A9 to set. This DTC indicates an internal mechanical transmission fault with the low one way or the low reverse clutch, thus the transmission will need to be disassembled and repaired per Work Shop Manual section 307-01 to correct this condition. This is not a shift solenoid or Main control issue.