ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR FEBRUARY 2014

SB-10055645-6258

44403 2013 -2014 F-150 3.5L GTDI - Possible Malfunction Indicator Lamp On With Diagnostic Trouble Codes P00C2 and P0340 May Also Be Accompanied By P2228

2013-2014 F-150 3.5L GTDI with a possible MIL on and DTC P00C2 and P0340 may also be accompanied by P2228 in the Powertrain Control Module (PCM). This may be due to NON-FORD Aftermarket PCM software program installed in the PCM. To confirm the vehicle has a Ford Production calibration installed review the PCM calibration filename located in the IDS vehicle log file. The 2013 Model Year filename (Identified in IDS as PCM_FILENAME) must begin with the prefix letter "D", (or "E" for 2014 Model Year) to be a valid FORD production level calibration. If the filename indicates a different prefix letter advise the customer that Per the vehicle's Warranty Guide and the Warranty and Policy Manual the repair is not covered under the vehicle's warranty and the customer should contact the aftermarket calibration vendor for repair direction.