CHASSIS CAB EQUIPPED WITH 6.7L DIESEL - DIAGNOSTIC TROUBLE CODE (DTC) P2459 - FREQUENT EXHAUST REGENERATION WARNING MESSAGE

TSB 14-0093

SB-10055888-9075

FORD:

2011-2012 F-Super Duty

ISSUE

Some 2011-2012 F-Super Duty 6.7L Diesel Chassis Cab vehicles used as stationary or off-highway may exhibit frequent exhaust regeneration events, Drive To Clean instrument panel cluster warning messages and/or wrench light on with DTC P2459 - Particulate Filter Regeneration Frequency Bank 1 - stored in powertrain control module (PCM) memory. Stationary or off-highway usage may not allow normal diesel particulate filter exhaust regeneration.

ACTION

Reprogram the PCM to the latest calibration using IDS release 90.02 and higher. Calibration files may also be obtained at www.motorcraft.com.

NOTE: ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

OPERATION	DESCRIPTION	TIME
140093A	2011-2012 F-Super Duty 6.7L: Retrieve DTCs. Reprogram PCM, TCM, And NOx Module Includes Time To Clear DTCs (Do Not Use With Any Other Labor Operations)	0.7 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are
determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
RECALEM	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.