



## SB-10056022-8323

### Technical Information Bulletin

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#### 43-040



#### Section

Exhaust and Aftertreatment - 43

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#### Subject

Greenhouse Gas (GHG) Vehicle Emission Control Label

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#### Release Date

6/27/2014

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#### Condition

The GHG vehicle compliance label contains incorrect "Family Name" and needs to be replaced.

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#### Chassis Affected

197 Kenworth model T370, T440, T660 and T800s manufactured between 9/12/2013 - 4/10/2014.

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#### Action

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval). Use the attached procedure. Review the DWWC or SIR for "Complete" next to the "43-40" campaign code prior to performing this repair.

NOTE: Some chassis affected are so new that Kenworth may not have customers' names and addresses registered. Please contact your customers or check your lot for these chassis.

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## Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 7/1/2015, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to replace the old GHG label (Use Quick Claim Code 43-40).
- File a long claim for extraordinary circumstances (which must be explained).

CLAIM CODING			
Failure Location:	053-005-001	Work Accomplished:	35
Failure Type:	340	Responsibility Code:	01
SRT Code:	43-040	Claim Type:	C

## Parts

Parts are available from PACCAR Parts. You will need to provide the chassis number to PACCAR parts when ordering the replacement label.

Qty.	Part Number	Description
1	S53-1271	PACCAR Vehicle Emissions Control Information Label

## Background

The existing label contains an incorrect "Greenhouse Gas Family Name," corresponding to a low-roof vehicle in the "Family Name" box. All vehicles on the chassis list are "high-roof" under the GHG regulation and the labels on these vehicles need to be replaced to indicate this.

## Procedure

1. Clean surface of existing label with a clean cloth or paper towel.
2. Make sure existing label surface is dry.
3. Install new GHG label directly on top of existing GHG label.

## Attachments

 [Chassis List](#)

 [Customer Letter](#)

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