

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR MAY 2014**

SB-10056196-6814

44534 2003-2014 Multiple Vehicles with a Torqshift Transmission Intermittent Clunk When Shifting Between Reverse and Park and/or During 2-3 Shift

Some 2003-2014 F-Super Duty, 2004-2014 E-Series, 2003-2005 Excursion, 2006-2014 F-53 Motorhome Chassis and 2006-2009 Low Cab Forward vehicles equipped with a Torqshift transmission (5R110/5R110W) may exhibit some or all of the following conditions: clunk when shifting from drive or reverse into park, clunk or pop upon initial engagement from reverse to drive at approximately 3-5 km/h (2-3 mph), or a clunk during 2-3 upshifts. These specific clunk/pop conditions may be intermittent and are a characteristic of powertrain mechanical lash. If any of these concerns are verified no repairs should be attempted.