



Service Information System

Previous Screen

SB-10056295-2557

Welcome: davidaa

< Product: NO EQUIPMENT SELECTED
Model: NO EQUIPMENT SELECTED
Configuration: NO EQUIPMENT SELECTED

Service Letter

PRODUCT SUPPORT PROGRAM FOR REROUTING THE BATTERY CABLES ON CERTAIN CT660 AND CT681 ON HIGHWAY TRUCKS

Media Number -TEBE1360-00

Publication Date -2014/06/11

Date Updated -2014/06/11

Caterpillar: Confidential Yellow

TEBE1360-00



SERVICE LETTER

11Jun2014

U-329

Before/After

PRODUCT SUPPORT PROGRAM FOR REROUTING THE BATTERY CABLES ON CERTAIN CT660 AND CT681 ON HIGHWAY TRUCKS

7000

PS44349

NOTE:

This Program must be administered either before or after failure. In either case the decision whether to apply the Program is made by the dealer. When reporting the repair, use "PS44349" as the Part Number and "7755" as the Group Number. If administered before failure, use "56" as the Warranty Claim Description Code and "T" as the SIMS Description code. If
Caterpillar: Confidential Yellow davidaa

administered after failure, use "96" as the Warranty Claim Description Code, and "Z" as the SIMS Description Code.

NOTE:

The information supplied in this service letter may not be valid after the termination date of this program. Do not perform the work outlined in this Service Letter after the termination date without first contacting your Caterpillar product analyst.

TERMINATION DATE

30Jun2015

PROBLEM

The current routing of the battery cables near the starter may rub on a bracket bolt that holds it in place on certain CT660 and CT681 On Highway Trucks.

AFFECTED PRODUCT

Model	Identification Number
CT660	TEJ00100-00107 TEM00100 TEP00100-00177, 181-268, 1566
CT681 SG	TWJ00100-00105

PARTS NEEDED

Qty	Part Number	Description
2	3791143	ANCHOR-CLAMP
4	CABLELOCK	CABLE LOCK STRAP

davidaa
Caterpillar: Confidential Yellow

In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 29% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.

ACTION REQUIRED

Refer to Special Instruction, REHS9182.

SERVICE CLAIM ALLOWANCES

Product smu/age whichever comes first	Caterpillar		Dealer Suggested		Customer Suggested	
	Parts %	Labor Hrs%	Parts %	Labor Hrs%	Parts %	Labor Hrs%
0-100000 miles, 0-12 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 0.8-hour job						

PARTS DISPOSITION

Handle the parts in accordance with your Warranty Bulletin on warranty parts handling.