

MANUAL AIR CONDITIONING - METRIC MODE - NO A/C COOLING AT
START UP - BUILT ON OR BEFORE 1/8/2015

TSB 15-0011

SB-10057440-9896

FORD:

2015 Expedition

ISSUE

Some 2015 Expedition vehicles equipped with electronic manual temperature control operated in metric mode and built on or before 1/8/2015 may exhibit a concern when the engine is started where the air conditioning system will not cool until the temperature setting is changed.

ACTION

Reprogram the heating ventilation air conditioning (HVAC) module to the latest calibration using IDS release 94.01 and higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

| OPERATION | DESCRIPTION | TIME |
|-----------|--|---------|
| 150011A | 2015 Expedition: Reprogram The HVAC Module And Clear DTCs (Do Not Use With Any Other Labor Operations) | 0.3 Hr. |

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

| BASIC PART NO. | CONDITION CODE |
|----------------|----------------|
| 19980 | 04 |

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.