

SB-10058106-2252**FORD:**

2013-2014 Edge, Explorer, F-150

LINCOLN:

2013-2014 MKX

ISSUE

Some 2013-2014 F-150, Explorer, Edge, and MKX vehicles may exhibit an intermittent concern of no audio output after starting the vehicle. This may occur during cold ambient temperatures or when abnormally low battery voltage levels are present.

ACTION

Reprogram the audio control module (ACM) to the latest calibration using IDS release 91.05 or higher. Make sure you are connected to the internet when entering module programming to guarantee you are receiving the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

OPERATION	DESCRIPTION	TIME
140169A	2013-2014 Edge, MKX, Explorer And F-150: Reprogram The ACM And Clear Codes (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
18C869	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.