

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR MARCH 2015**

44985 2011-2015 Explorer Front Window Glass Jumps/Chatters During Up/Down Travel

Some 2011-2015 Explorer vehicles may exhibit the front window glass jumping or chattering during up/down travel. Replace the front Window Regulator Motor on the affected door(s), refer to Workshop Manual, Section 501-11. For one touch left side window regulator motor use EB5Z-7823395-A, one touch right side window regulator motor EB5Z-7823394-A, non-one touch left side window regulator motor EB5Z-7823394-C, non-one touch right side window regulator motor EB5Z-7823395-C. Use the applicable labor operation in the SLTS manual.