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ONLINE AUTOMOTIVE SERVICE INFORMATION FOR MAY 2015

45143

2013-2015 Fusion/MKZ - Interior Window Condensation Or Fogging - Remote Start Climate Control Menu Items Grayed Out In The Instrument Cluster

Some 2013-2015 Fusion/MKZs may exhibit interior window or windshield condensation after sitting overnight. If the vehicle is equipped with remote start, the remote start climate control menu items may be unselectable or grayed out in the instrument cluster. To correct the concern, reprogram the FCIM to the latest calibration using IDS release 95.04 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com. Use applicable 12651D labor operations from section 10 of the SLTS manual, and use causal part 19B555 for reflash only.