

SB-10058444-4635

ONLINE AUTOMOTIVE SERVICE INFORMATION FOR MAY 2015

45144 2015 Edge - Water Sloshing Noise In The Interior Lower Cowl Trim Panel And/Or A Water Leak Into The Floorboard - Built On/Or Before 4/27/2015

Some 2015 Edges built on or before 4/27/2015 may exhibit water on the driver and/or front passenger side floor. Inspect for moisture by placing a hand under the carpet below the climate control ducts under both front seats. For best access, the seats can be moved to the full forward position. If moisture is noted, dry or replace components as needed. Water may enter the vehicle at the a-pillar seam in the hood hinge mount pocket area on the driver and/or passenger side. Inspect the body seam located behind the hood hinge where the fender, hood, and a-pillar meet for missing seam sealer. Motorcraft TA-2-B Seam Sealer or equivalent should be used to seal the seam. A 30 cm (12 in.) long x 1.25 cm (0.5 in.) inner diameter vinyl hose extension on the end of the seam sealer tube can assist to reach the body seams. Monitor OASIS for updates.