



Mercedes-Benz

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service

newschannel update

SB-10058542-9452

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign 2015060002 -Check Turbocharger Oil Feed Line, Replace if Necessary .Model 190. Model Year 2016. Model 205 Model Year 2015.	DATE: July 17, 2015

IMPORTANT SERVICE CAMPAIGN LAUNCH INFORMATION

This Service Campaign is being launched today and the 738 affected vehicles will be flagged in VMI.

Parts - Dealers may order parts as required. Oil feed line replacement rate is 5%.

Owner Notification - As this is a voluntary customer care initiative, **no customer letter will be mailed.**

What's the Issue:

Daimler AG (DAG) has determined that the turbocharger oil feed line may not meet current series production. This may lead to leakage at the oil feed line. To correct this condition an authorized Mercedes-Benz dealer will check and if necessary replace the turbocharger oil feed line at the next dealer visit. A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR_MERCEdes (1-800-367-6372).



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2015060002, July 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 190 (GTS) Model Year 2016, 205 (C-Class) Model Year 2015**
Check Turbocharger Oil Feed Line, Replace if Necessary

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the turbocharger oil feed line may not meet current series production. This may lead to leakage at the oil feed line. To correct this condition an authorized Mercedes-Benz dealer will check and if necessary replace the turbocharger oil feed line at the next dealer visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 738 vehicles are affected.

Order No. P-SC-2015060002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Service Campaign Bulletin

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Procedure

1. Open (unsnap) heat shielding (A, Figure 1) in area of hose crimping (B, Figure 2) at oil feed line of turbocharger.

i Note:

- On model 190 remove cable tie (1).
- On model 205.08 partially remove right air filter housing and move to one side; refer to WIS: AR09.10-P-1150MNA (do not perform step 2 in WIS instructions).

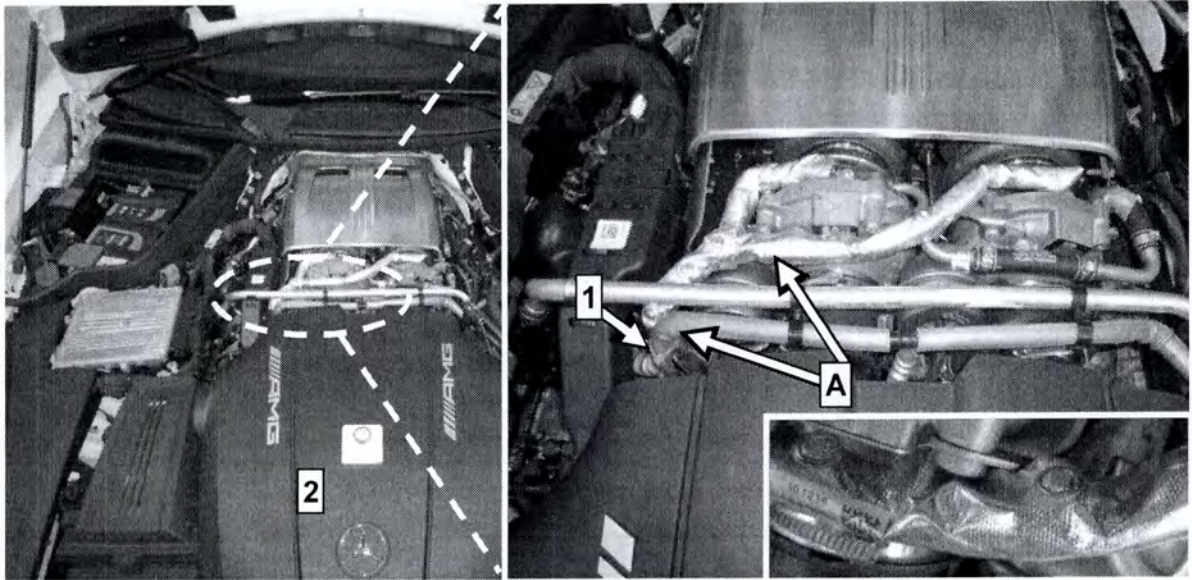


Figure 1

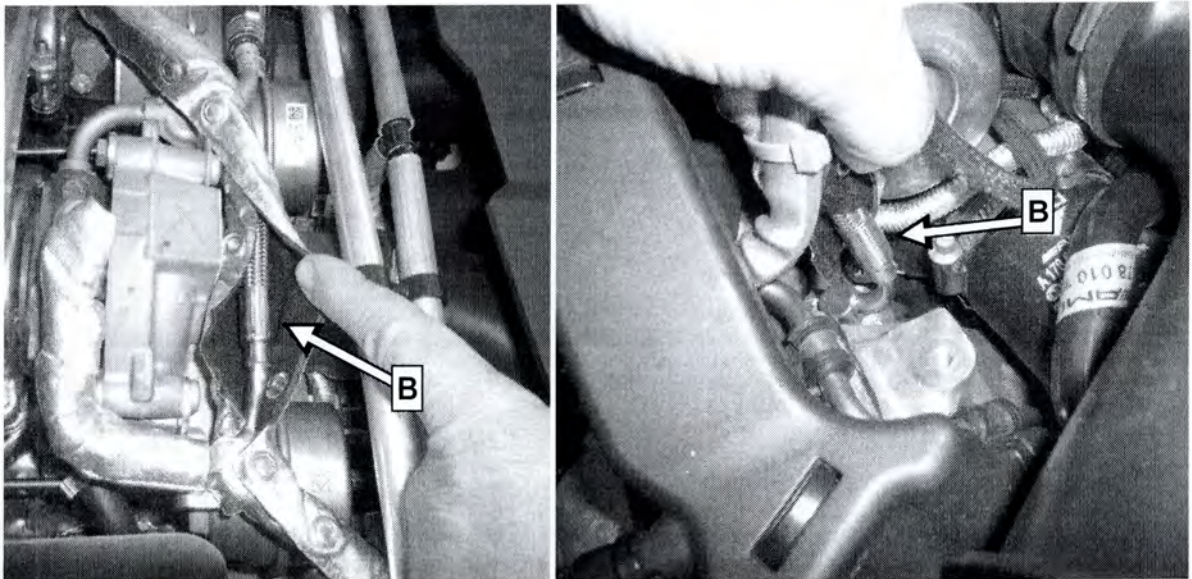


Figure 2

2. Check crimping (B, Figure 3) 4x: A properly performed crimping can be recognized by "grooves" (C, Figure 4, 5).

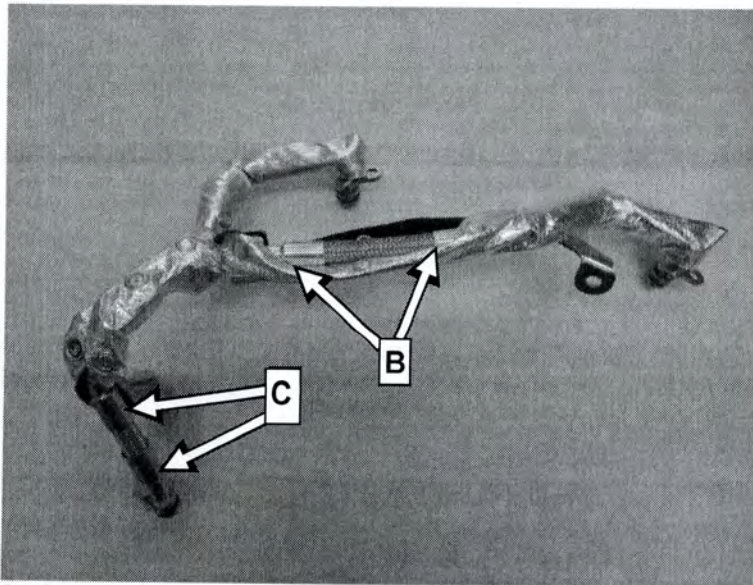


Figure 3

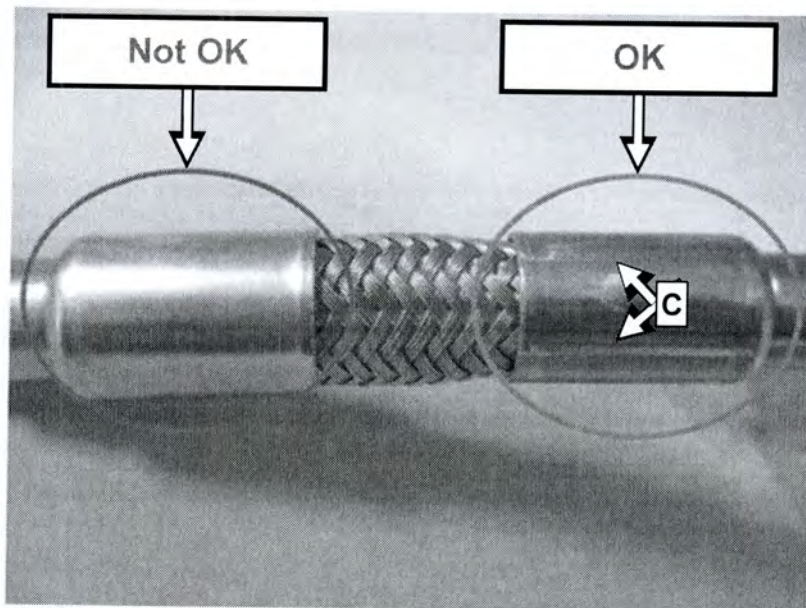


Figure 4 Grooves (C) present: OK

- If crimping is OK, grooves (C, Figure 4, 5) present: **Procedure is complete**
- **Note:**
 - Be sure to "snap-together" heat shield covering for oil feed line.
 - For model 190: Secure oil feed line to engine with new cable tie.
 - For model 205.08 reinstall air filter housing.
- If crimping is *not* OK, grooves (C, Figures 4, 5) **NOT** present: Proceed to step 3.

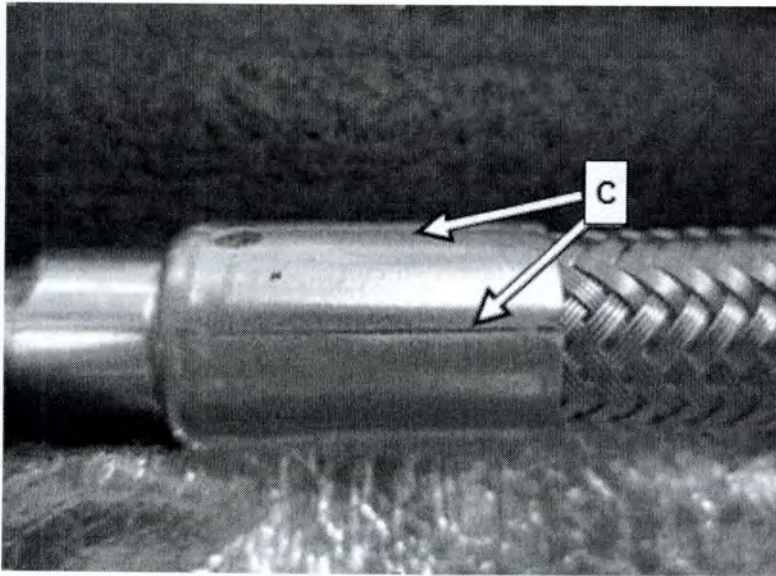


Figure 5 Grooves (C) present: OK

3. Replace oil feed line on turbochargers; refer to WIS: AR09.40-P-6040MNA.

i **Note** (regarding above WIS instructions):

- Apply adhesive on torx tool bit to help secure torx screw to tool bit when removing/installing torx screws.
- For model 190:
 - Remove engine cover (2, Figure 1)
 - Install new cable tie (1, Figure 1) securing turbo oil feed line to engine.

4. Reinstall in reverse order.

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Oil feed line	A 177 090 00 00 05	5%
1	Cable tie (model 190)	A 000 995 29 94	100%

i Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information**Repair 1**

Operation: Check oil pressure line for turbocharger (02-9088).

Damage Code	Operation Number	Labor Time (hrs.)
18 901 01 7 (model 190)	02-9088	0.3
18 901 01 8 (model 205.08)		

Repair 2

Operation: Check oil pressure line for turbocharger (02-9088).
Replace oil pressure line for turbocharger (02-9089)

Damage Code	Operation Number	Labor Time (hrs.)
18 901 01 7	02-9088	0.3
	02-9089	0.7

i Note

Operation Number labor times are subject to change.