



Mercedes-Benz

MERCEDES-BENZ USA, LLC
One Mercedes Drive, P.O. Box 360, Montvale, NJ 07645-0360
Phone (201) 573-0600
Fax (201) 573-0117
MBUSA.com

service

newschannel update

SB-10058549-9447

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign 2015050002 –Retrofit Headlamp Adjustment Screw Caps. Model 205 (C-Class Sedan) Model Year 2015	DATE: June 12, 2015

IMPORTANT SERVICE CAMPAIGN LAUNCH INFORMATION

This Service Campaign is being launched today and the approximately 6,367 affected vehicles are flagged in VMI. The service campaign will be conducted to retrofit horizontal aim headlamp adjustment screw caps on vehicles.

Parts:

Dealers may order parts as necessary. **Repair Time is approximately 10 minutes.**

What's the Issue:

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the headlamp horizontal adjustment sealing caps may not have been installed. To correct this condition an authorized Mercedes-Benz dealer will install the headlamp horizontal adjustment sealing caps at the next dealer visit.

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all inquiries to the Customer Assistance Center at 1-800-367-6372.



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2015050002, June 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 205 (C-Class), Model Year 2015**
Retrofit Headlamp Adjustment Screw Caps

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the headlamp horizontal adjustment sealing caps may not have been installed. To correct this condition an authorized Mercedes-Benz dealer will install the headlamp horizontal adjustment sealing caps at the next dealer visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 6,367 vehicles are affected.

Order No. P-SC-2015050002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Service Campaign Bulletin

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Procedure

1. Open hood.
2. Retrofit cap (B, Figure 1) for headlamp adjustment screws (A) at left and right:
 - Position cap (B, Figure 1) on headlamp adjuster (A) so that the tabs (arrows) on the cap (B) align with the grooves in the adjuster (A).
 - Press the cap (B) into adjuster (A) by hand until it locks into position.

i **Note**

An audible click will be heard when the cap (B) is properly seated into the adjuster (A).

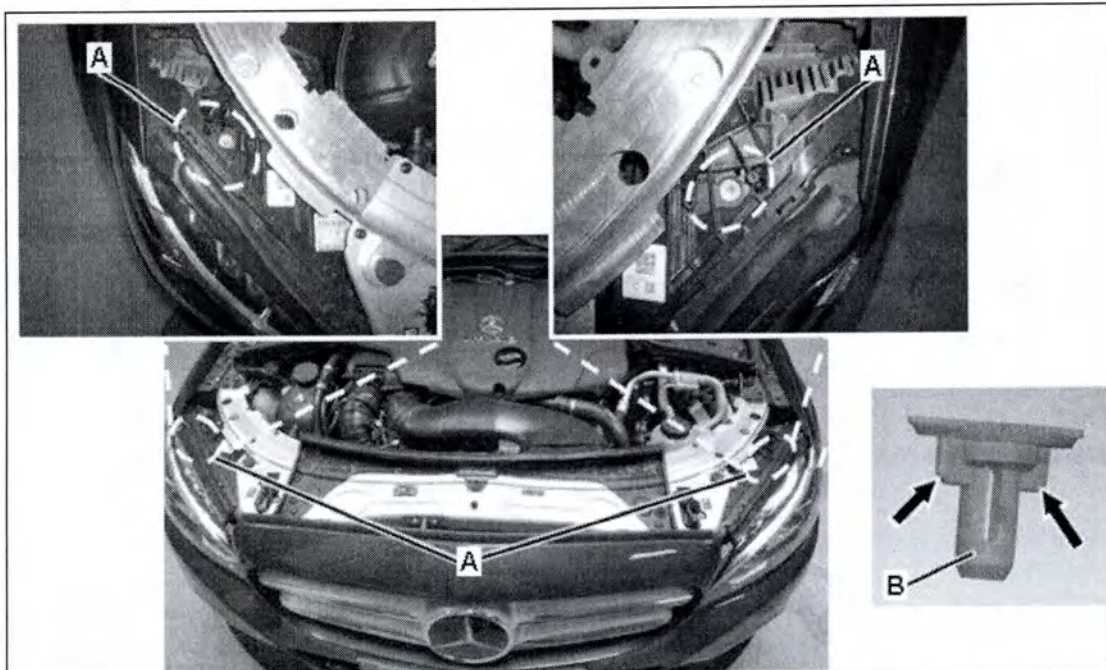


Figure 1

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
2	Cap	A 000 997 22 95	100%

i **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Retrofit caps (2) into headlamp adjustment screws at left and right (02-9111).

Damage Code	Operation Number	Labor Time (hrs.)
82 918 38 7	02-9111	0.1

i **Note**

Operation Number labor times are subject to change.